

Council of the European Union General Secretariat

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LIMITE CONSOM COMPET MI TRANS TOUR CODEC

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#### **MEETING DOCUMENT**

From:	General Secretariat of the Council
To:	Delegations
Subject:	Package Travel Directive - Presidency Power point presentations

Delegations will find attached two PowerPoint presentations made by the Presidency at the Working Party on Consumer Protection and Information meeting held on 8 May 2025.

# Polish Presidency of the Council of the EU 1 January - 30 June 2025



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Working Party on Consumer Protection and Information under the Polish Presidency, 8 May 2025 Draft Directive amending the Package Travel Directive 2015/2302 (PTD) State of discussions on the *file* in the European Parliament



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## FOCUS OF THE PTD DIRECTIVE REVIEW

• On 17 October 2023, the Commission submitted to the Council and the European Parliament a proposal for a Directive of the European Parliament and of the Council amending Directive (EU) 2015/2302 on package travel and linked travel arrangements (PTD).



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• On 18 December 2024, under the Hungarian Presidency, the Coreper mandate was adopted.



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## Council Mandate – (main aspects)

- 1) reformulation of the definition of "package",
- 2) "Linked Travel Arrangements" are out of the scope of the Directive,
- 3) Article 12, new para 3a Official travel warnings (aimed at justifying the traveller's right to terminate the travel contract without paying a termination fee) moved to recitals
- 4) The new article 12a on vouchers is further developed, and vouchers are covered by the organiser insolvency protection
- 5) In the event of insolvency of the organiser, relevant information is provided to travellers
- 6) Travellers' refunds should be provided within nine months at the latest or within a shorter period if so decided by Member States.



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#### TRAN COMMITTEE'S OPINION FOR IMCO COMMITTEE (PE771.955.)

• Rapporteur for the opinion: Jan-Christoph OETJEN (Renew Europe, Germany).



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#### TRAN COMMITTEE'S OPINION (PE767.919.)

• The opinion proposes the *deletion* of LTAs *definition* and the introduction of the definition of the 'combinations of travel services'. The aspect linking subsequent services purchased for the need of the same trip should be a system of their linked booking via digital channels. When a trader uses retargeting to another trader's services in order to encourage consumers to purchase additional travel services, the time of booking of the subsequent services can be easily controlled.



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## TRAN COMMITTEE'S OPINION (PE767.919.)

• The opinion proposes clear warnings be provided upfront. Integrating such warnings into the booking process ensures that travellers are fully informed before concluding their contract, rather than relying solely on standard information forms.



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## TRAN COMMITTEE'S OPINION (PE767.919.)

- **"unavoidable and extraordinary circumstances"** *The opinion proposes to add in the definition (Art. 3 (12)) examples of unavoidable and extraordinary circumstances and* **to pre-define termination fees contractually to prevent future disputes** *in case of termination of the contract due to unavoidable and extraordinary circumstances (new Art. 12, para 1)*
- The participation to ADR schemes should be mandatory for organisers, to ensure effective enforcement (new Art. 18b)
- The new Article 5a on prepayments is not supported



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## IMCO COMMITTEE'S DRAFT REPORT (RE768.075)

In the European Parliament, the Committee on the Internal Market and Consumer Protection (IMCO) has the lead responsibility. The rapporteur is Mr Alex AGIUS SALIBA (S&D, Malta).

• The IMCO draft Report was presented 25 February 2025



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## IMCO COMMITTEE'S DRAFT REPORT (PE768.075)

- Package : travel services are booked at the traveller initiative within the same booking process constitute a package without a time limit (the on force Directive has a time limit of 3 hours) and with a time limit of 72 if the initiative come from the organiser (the on force Directive has a time limit of 24 hours)
- The *rapporteur* supports the EC's proposal to limit <u>prepayments</u> for travel packages to a maximum of 25% of the price of the package *and,* where applicable, the *trader* may require a higher prepayment if this is necessary to cover the costs of advance payments and to ensure the organisation and implementation of the package. In addition to the EC proposal, the *rapporteur* proposes the possibility for Member States to introduce a system of travel trust accounts to keep the consumers' prepayments secure until the start of the package.



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#### IMCO COMMITTEE'S DRAFT REPORT (PE768.075)

- Official Travel Warnings: the announcement of an official travel warning, gives travellers the right to terminate the package travel contract and receive a refund of the amounts paid. The obligatory quarantine requirements against the spread of diseases should be explicitly mentioned in the provision as a factor that affects the journey.
- Vouchers: vouchers can be used, totally or partially, for all travel services proposed by the organiser, are transferable by the traveller only once without fees and are covered by trader insolvency protection.



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#### IMCO COMMITTEE DRAFT REPORT (PE.768.075)

- Unavoidable and extraordinary circumstances: the rapporteur considers that the tour operator cannot be held liable for unavoidable and extraordinary circumstances occurring at the traveler's place of residence, but these circumstances should be related to the trip or affect the entire trip of the traveler, which often begins at the traveler's place of residence (amendments to Art.12)
- Insolvency protection: the payments to travellers within the security system should be made within 3 months after the traveller. It is
  proposed, as in CONS mandate not to provided or the possibility for Member States to optionally require the organisers to have a
  second level of protection (amendments to Art. 17 para 6)
- In the *rapporteur* proposal, the information provided by Member States should be centralised by the Commission and made publicly available on its website (amendments to Art. 18 para 2)
- To ensure that all organizers comply with the provisions of this Directive, the rapporteur proposes penalties for violations of the Directive (amendments to Art. 25)



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## Further work in the EP

The Parliament has not yet adopted its negotiating position. According to *available* information, the IMCO Committee's *vote* on its report is *scheduled for* 25-26 May. The IMCO *final report* is expected to be confirmed *during* the *July* Plenary session.



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## NOTED DIFFERENCES IN THE POSITIONS OF THE EC, CE AND IMCO WITH REGARD TO THE PTD REVISION AND ISSUES FOR FURTHER DISCUSSION

Definitions of Package and Linked Travel Arrangements (LTAs)

- The CONS deletes the LTAs from the scope of the Directive.
- The IMCO Draft Report maintains the definition of LTAs as proposed by the EC together with its modifications, and at the same time amends the definition of "package" in such a way that the element facilitating the application of the LTAs provisions is a system of linked booking via digital channels, as well as consumer's redirection to another trader to purchase additional travel services using the same digital channel (a transparent way of documenting the linking of the individual services). To be noted that at least 3 EP Groups support the deletion of the definition of LTAs.



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#### NOTED DIFFERENCES IN THE POSITIONS OF THE EC, CE AND IMCO WITH REGARD TO THE PTD REVISION AND ISSUES FOR FURTHER DISCUSSION

PREPAYMENTS – New Article 5a

- There are noticeable differences between the EC, CONS and rapporteur proposal about limiting prepayments to a maximum of 25%, with payment of the remaining amount no earlier than 28 days before the start of the package.
- The EC and *the rapporteur* see the need for the regulation and argue that it will best protect consumers from losing money when the package does not take place



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## NOTED DIFFERENCES IN THE POSITIONS OF THE EC, CE AND IMCO WITH REGARD TO THE PTD REVISION AND ISSUES FOR FURTHER DISCUSSION (VOUCHERS (Art.12))

- The CONS negotiating mandate is much more elaborate than EC proposal and IMCO members positions.
- The IMCO members are of the view that vouchers should be a very flexible tool for consumers and enterprises where the package travel contract is terminated
- At the further stage of the works it should not be forgotten that they are, at the same time, an extraordinary tool that should not result in the creation of a new package but should enable the implementation of a new travel service (either a new package or any travel service offered by the organiser)



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## Thank you for your attention



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Legal-administrative aspects of insolvency protection - overview of the issue from the perspective of the Polish tourism market

Dominik Borek, PhD Director of the Department of Tourism Ministry of Sport and Tourism Warsaw School of Economics

08.05.2025, Brussels



## Insolvency protection system



#### • Tourism Aid Fund

## 1 Pillar

- Insurance guarantees
- Bank guarantees
- Travellers insurance
- Tourist Trust Account

2 Pillar

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• Tourism Guarantee Fund

## Force majeure protection system

Tour operators, linked travel arrangements

Pre-pillar Tourism Aid Fund



Protection in case of extraordinary and unavoidable circumstances

# Tourism Aid Fund (TAF)

Ministers' decision to launch the instrument

Request from tour operator
 Traveller's application

Start of the payment from the fund

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## Tourism Aid Fund (TAF)

• Payment 7.5%

 Fee 2.5% or 4.1%

## Tour operator

Payment to travellers

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TAF

## Tourism Aid Fund (TAF)

- Fee 7.5%

- Payment of 2.5% or 4.1%

- Repayment in 72 installments

TAF

Return of payments for travellers



REGULATION OF THE MINISTER OF SPORT AND TOURISM of November 27, 2024 on granting subsidies from the Tourist Assistance Fund. The application is submitted by a traveller who has concluded a contract for participation in a tourist event, whose:

- a) traveller place of residence is in the territory where unavoidable and extraordinary circumstances declared a state of natural disaster in the Republic of Poland have occurred, or
- b) the tourist event was to take place in the territory where unavoidable and extraordinary circumstances declared a state of natural disaster in the Republic of Poland occurred.



Non-refundable subsidies to travellers, make it unnecessary for tour operators themselves to make reimbursements.

Subsidies are provided only in the case of extraordinary and unavoidable circumstances that are a state of natural disaster

Two applications are submitted:

Traveller's application
Application of the tour operator

If the data from these applications coincide, the subsidies are paid out



## Insolvency protection

Traveller

Refund of payments made for the package travel Refund of part of the payments made for the package travel

Reimbursement of the cost of return to the place of departure in case of independent organization of this return by the traveller

REPORTING

Bank/Insurer

# Insolvency protection

## **Tour operators**

## Pillar I (financial security)

Pillar II (Tourism Guarantee Fund)

contribution

bank guarantee

insurance contract for the benefit of travellers

contract

insurance guarantee

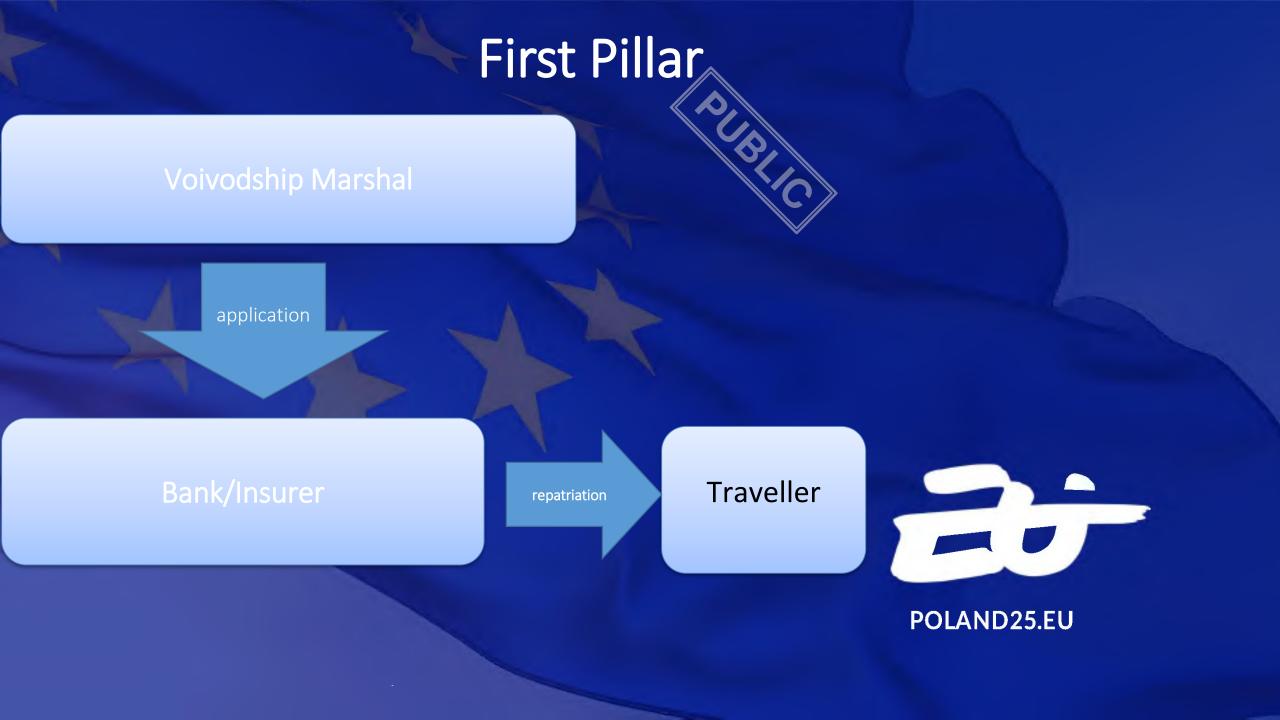
tourist trust account

Tourism Guarantee Fund

# First Pillar







## Second Pillar



## Thank you for your attention

Dominik Borek, PhD Director of the Department of Tourism Ministry of Sport and Tourism Warsaw School of Economics

