



Council of the European Union  
General Secretariat

**Brussels, 31 January 2024**

**WK 1498/2024 INIT**

**LIMITE**

**CYBER**

*This is a paper intended for a specific community of recipients. Handling and further distribution are under the sole responsibility of community members.*

## **WORKING DOCUMENT**

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From: General Secretariat of the Council  
To: Horizontal Working Party on cyber issues (attachés)

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Subject: Cybersecurity Support Action Closing 2023

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Delegations will find in the Annex a presentation given by ENISA at the meeting of the Horizontal Working Party for Cyber Issues on 31 January 2024.



TLP:AMBER+STRICT



EUROPEAN UNION AGENCY  
FOR CYBERSECURITY

PUBLIC

# CYBERSECURITY SUPPORT ACTION CLOSING 2023

HWPCI Meeting

31 | 1 | 2024

# ENISA SUPPORT ACTION IN NUMBERS

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**342**

Service Requests fulfilled

**>90%**

4 and 5 star rate  
Feedback on overall service

**~200**

Pentests to increase preparedness of NIS2 entities

**8**

Incidents supported

**14.3M**

In direct services to Member States (full budget consumed)

**~13 FTE**

And 8 Service Providers

**26/27**

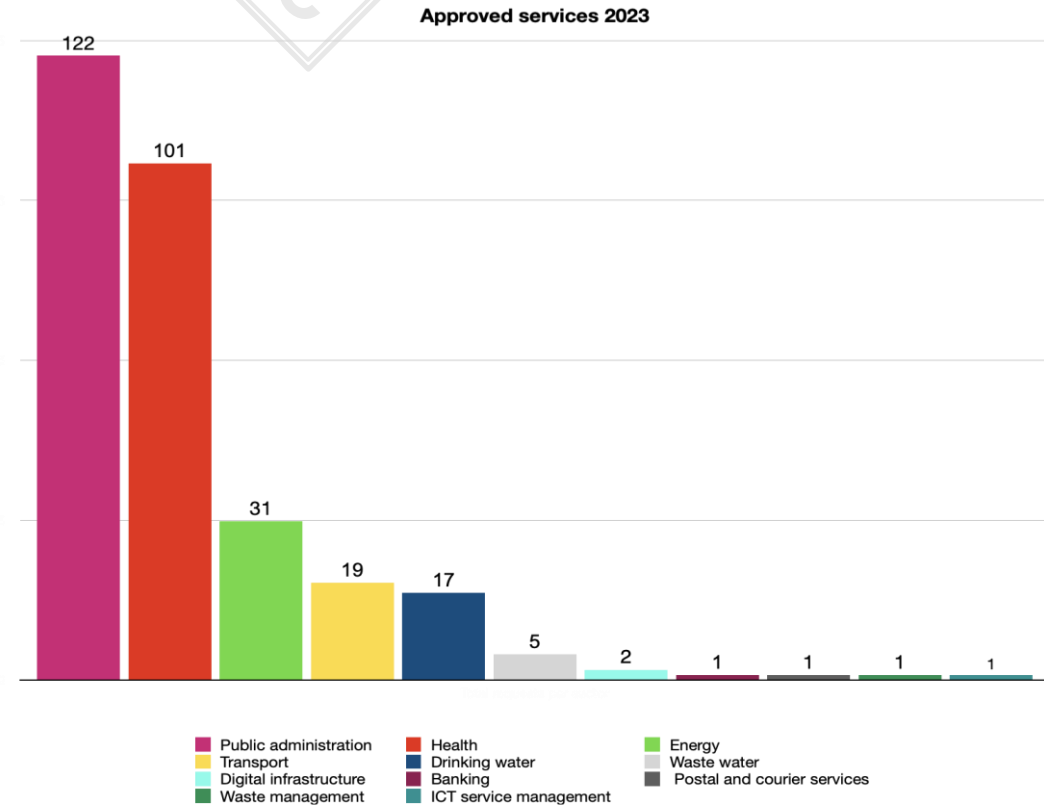
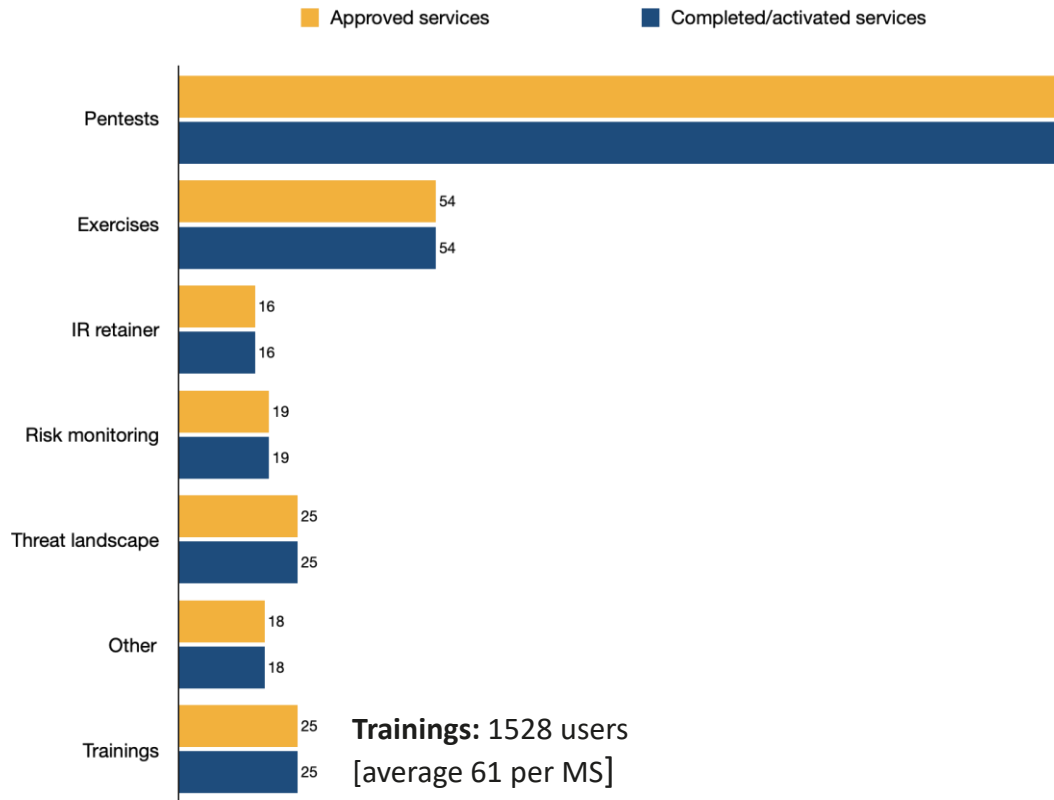
Member States used the Services

**~200**

Deliverables reviewed by the TAG

# SERVICES DELIVERED IN 2023

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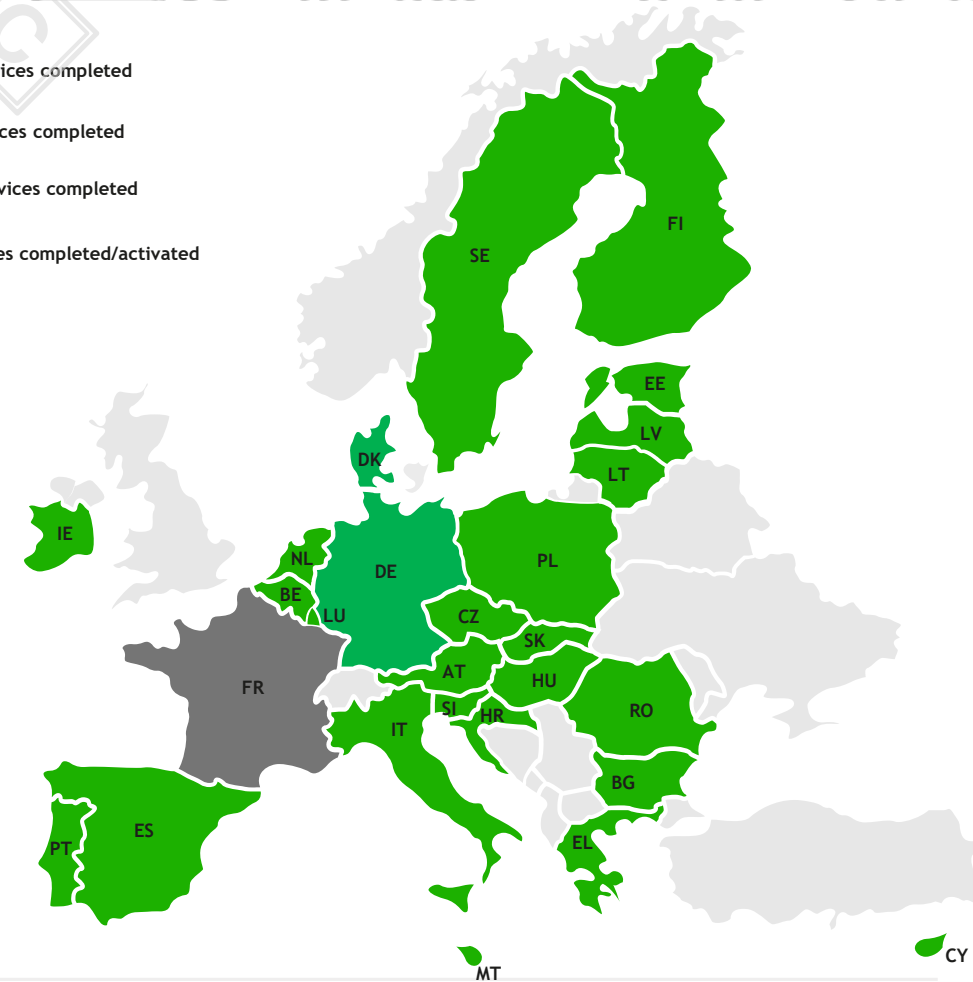
**Risk Monitoring and IR Support continue through 2024**

# BUDGET OVERVIEW

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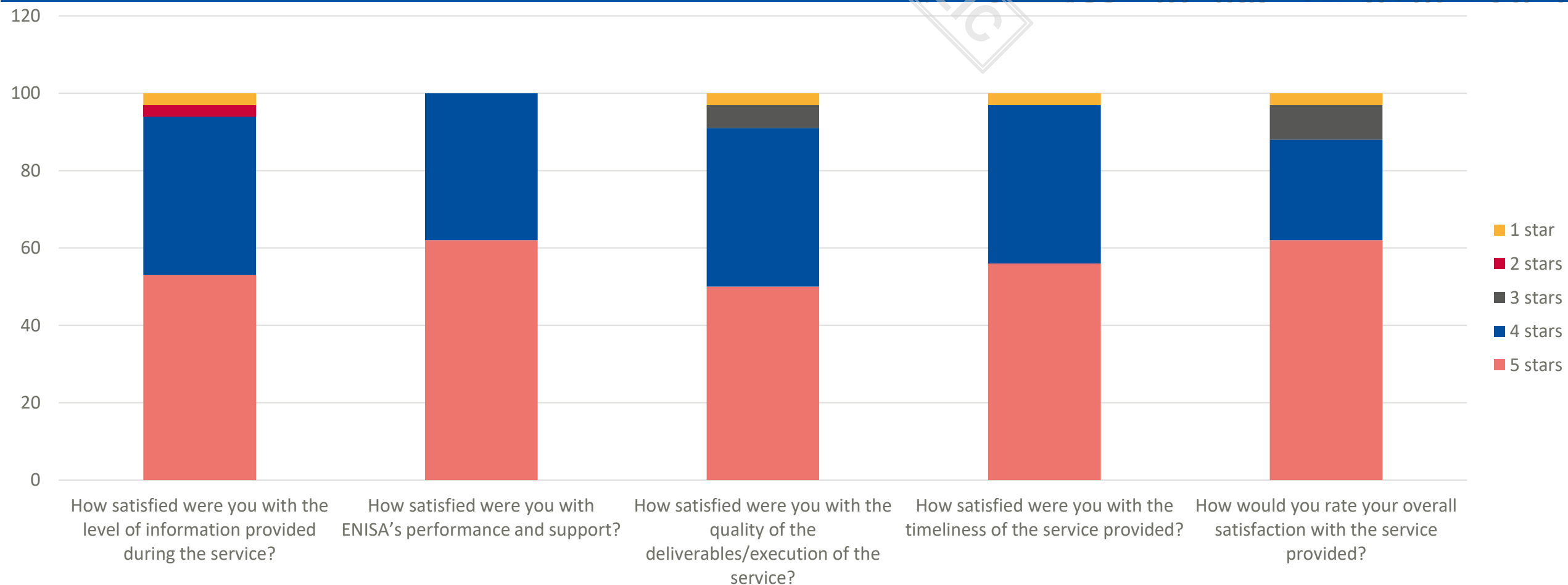
Status	Amount (€)	Amount (%)	Confidence
Drafted or signed order forms	14.959.260 €	100 %	High
Ordered services to be signed / delivery at risk	0 €	0 %	Moderate
Unallocated budget	159 €	0 %	Low

- 100% services completed
- >70% services completed
- < 70 % services completed
- 0% services completed/activated



# FEEDBACK

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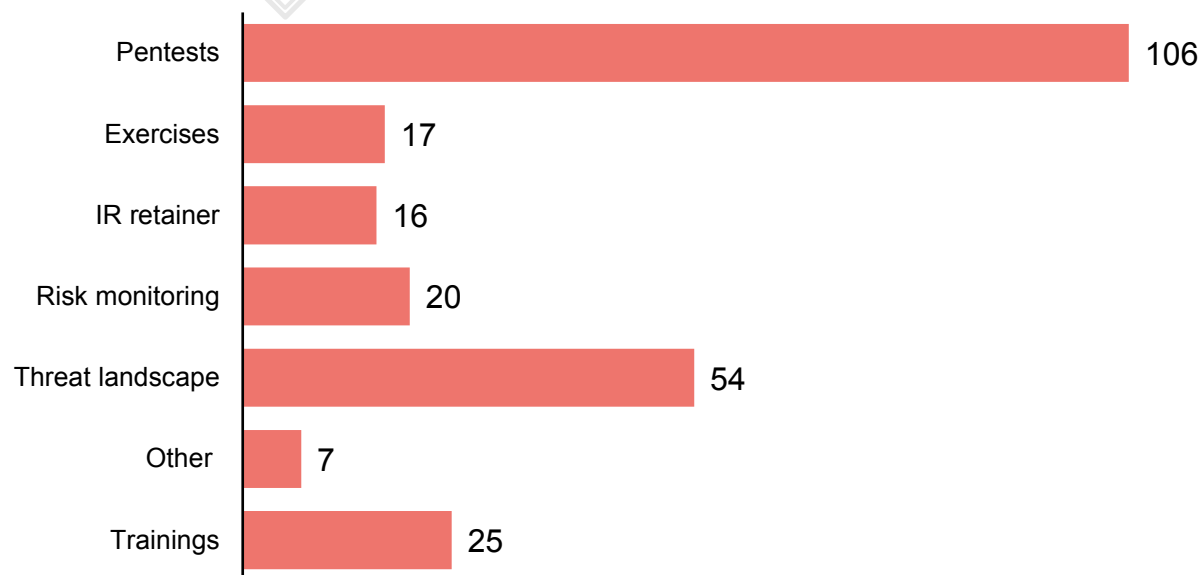
# 2024 FUNDING

- Continuation of the program will be financed under main DEP WP 2023-2024
- Overall timeframe not to exceed 31 December 2026
- Financing is up to 20 Million EUR (including Sit Cen)
  - Includes hiring of 8-10 Contract Agents to support the Programme.
- Same set of Services. But some services might be interrupted based on CSOA.
- DEP Art12.5 will apply. We requested an assessment of current providers.

# Q1 PRIORITIES

- **Continue support of ongoing services (IR and RM)**
  - Test IR support and conversion
- **Expedite hiring of CAs**
- **Assess current providers and evaluate needs for tenders (and launch)**
- **Review governance and delivery structure**

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**Update call with PoC planned for 1<sup>st</sup> of February to Kick-Start 2024**

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