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## **WORKING DOCUMENT**

From:	DK delegation
To:	Coreper I
Subject:	Comments and drafting suggestions from Denmark based on the Presidency compromise text from the 17th of November 2017 on Proposal for a Regulation on establishing a single digital gateway (SDG)

#### Recital 14a

businesses exercising their rights and complying with their obligations within the internal market. For these areas information should be provided at national, including regional and local levels, and at Union level explaining the applicable rules and obligations and the procedures to be completed by the citizens and businesses to comply with those rules and obligations. Information on business models like e-commerce and collaborative economy that imply an overview of rules and obligations in several areas, is important and should be covered. The information should also provide a description of the assistance and problem solving services which citizens and businesses can refer to when they have problems with understanding the information and how it would apply to their particular situation or with the completion of a procedure. This information should be provided in such a way that users can easily understand the basic rules and requirements applicable to their situation in such areas.

### **Recital 35**

(35) In order to obtain adequate information for measuring and improving the performance of the single digital gateway, this Regulation provides a framework for establishing common specifications for the collection and analysis of should require the competent authorities and the Commission to collect and analyse the data related to the use of the different information areas, procedure and services offered through the gateway. The collection of statistics, such as number of visits to specific webpages, number of users within a Member State as compared with users from other Member States, search terms used, most visited pages, referral sites, number of procedures completed online or number, origin and subject matter of requests for assistance, should improve the functioning of the gateway by helping to identify the target audience, to develop promotional activities and to improve the quality of the services offered. The collection of data should take into account the annual eGovernment Benchmarking done by Eurostat to avoid any duplication of collected data.

# **Article 12**

3. Member States shall integrateimplement the <u>fully operational technical</u> system as part of the procedures referred to in paragraph 1, as from the date set out in the implementing acts referred to in paragraph 7.

## **Article 37**

We would still call for a longer implementation period for article 11 (like for the articles 5 and 12.) Furthermore, we support the German proposal of a five year implementation period for the whole proposal.