



Council of the European Union
General Secretariat

Brussels, 31 January 2025

**Interinstitutional files:
2023/0376 (COD)**

WK 1346/2025 INIT

LIMITE

CONSUM
MI
JUSTCIV
COMPET
DIGIT
CODEC

**REDACTED DOCUMENT
ACCESSIBLE TO THE PUBLIC
(07.04.2025).
ONLY MARGINAL PERSONAL DATA
HAVE BEEN REDACTED.**

This is a paper intended for a specific community of recipients. Handling and further distribution are under the sole responsibility of community members.

MEETING DOCUMENT

From: General Secretariat of the Council
To: Working Party on Consumer Protection and Information (Attachés)
Working Party on Consumer Protection and Information

Subject: Consumer Protection and Information Working Party meeting on 31 January 2025
– Presidency Power Point presentation

Delegations will find attached the Power Point presentation made by the Presidency at the Consumer Protection and Information Working Party meeting held on 31 January 2025.

WK 1346/2025 INIT

LIMITE

EN

WP CONSOM

PUBLIC



31 January 2025, Brussels

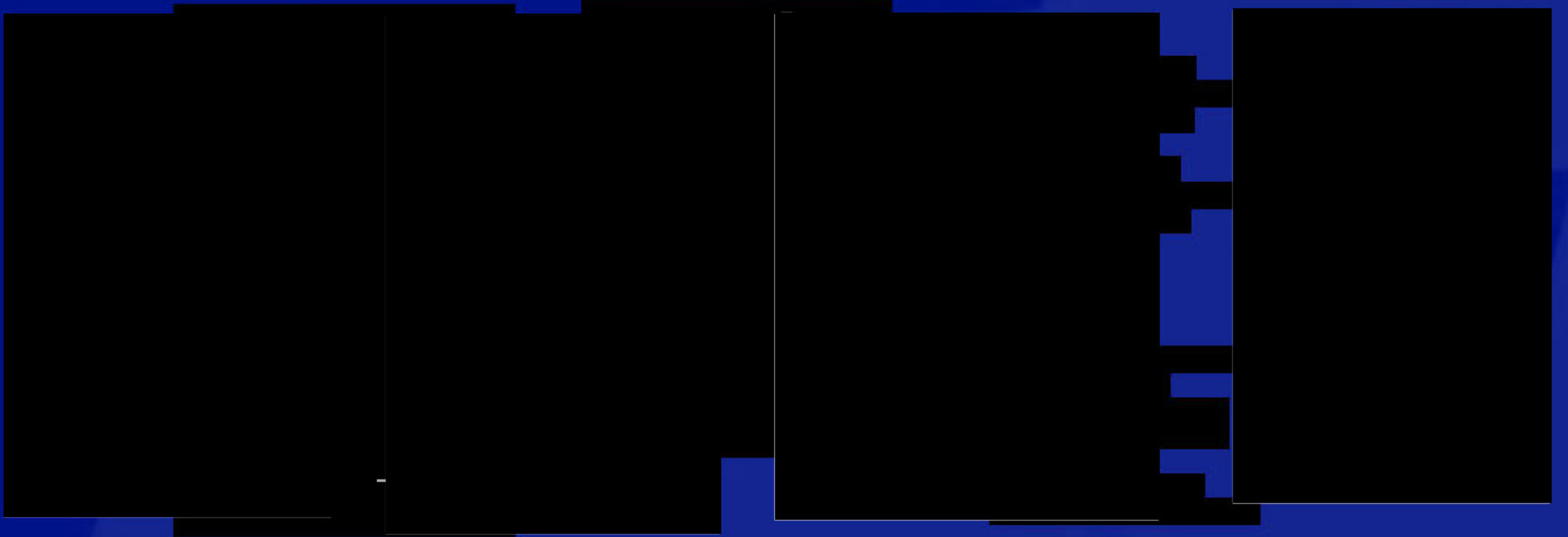
POLAND25.EU



POLAND25.EU

WP CONSOM – ADR

PUBLIC





POLAND25.EU

WP CONSOM - PTD

PUBLIC

Brussels:

Experts:

7 security dimensions:

- external
- internal
- information
- economic
- energy
- food
- health



Polish presidency logo:



POLAND25.EU

Polish presidency motto:

SECURITY, EUROPE!



Priorities for Compet Council

LONG-TERM COMPETITIVENESS:

- strengthen the European economic base
- ensure the resilience of the European economy to risks related to the disruption of supply chains
- level playing field within the EU and at the global level
- repairing the foundations of the Single Market
- developing an industrial policy that strengthens the competitive position of European enterprises.



POLAND25.EU

Joint High-Level CPN and CPC Meeting

Meeting of experts / officials

26 March 2025
Warsaw

A joint high-level meeting of the Consumer Policy Network (CPN)
and the European Consumer Protection Network (CPC)

MS comments on EP text

PUBLIC



WP CONSOM 31 January 2025

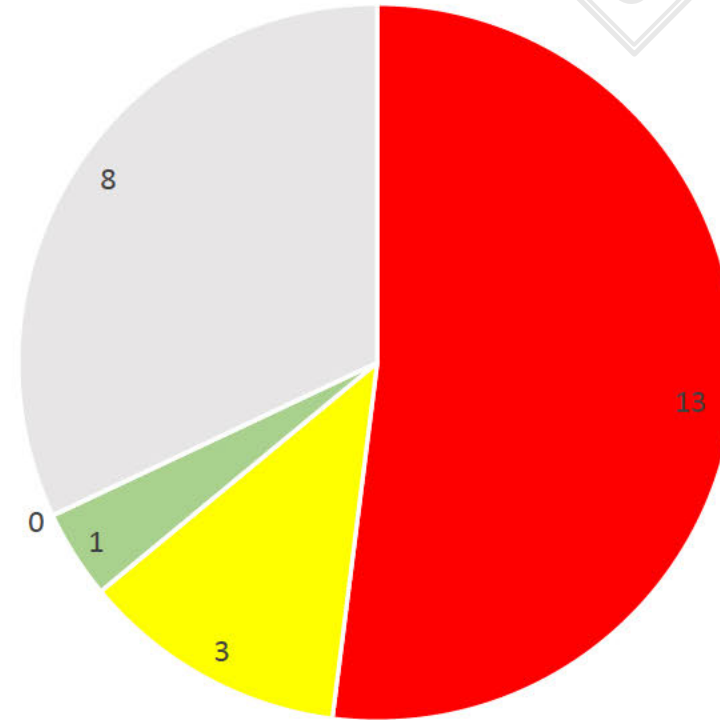
POLAND25.EU



POLAND25.EU

MS comments on EP text:

Geographical scope



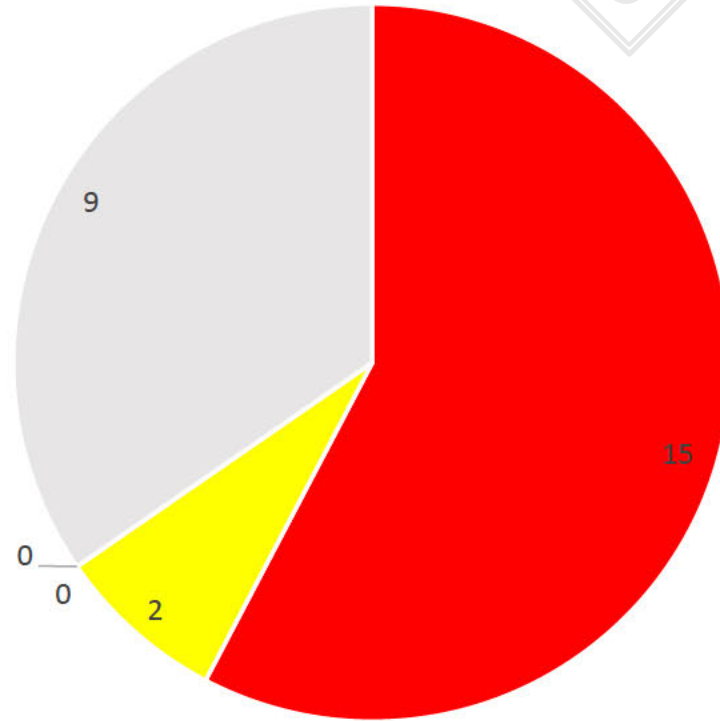
■ Against ■ Sceptically flexible ■ Flexible ■ In favour ■ No comment



POLAND25.EU

MS comments on EP text:

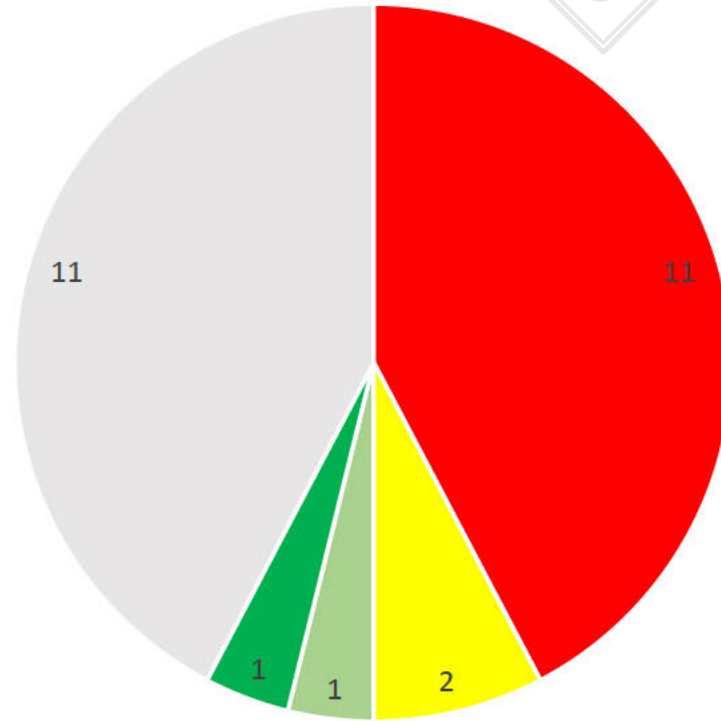
Material scope



■ Against ■ Sceptically flexible ■ Flexible ■ In favour ■ No comment

MS comments on EP text:

Obligatory participation of air carriers



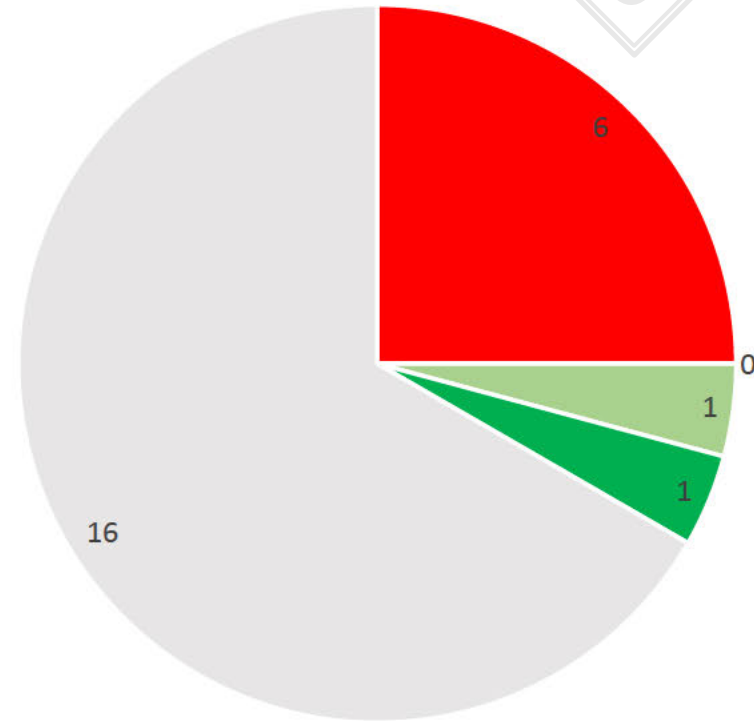
■ Against ■ Sceptically flexible ■ Flexible ■ In favour ■ No comment



POLAND25.EU

MS comments on EP text:

Duties regarding staff training

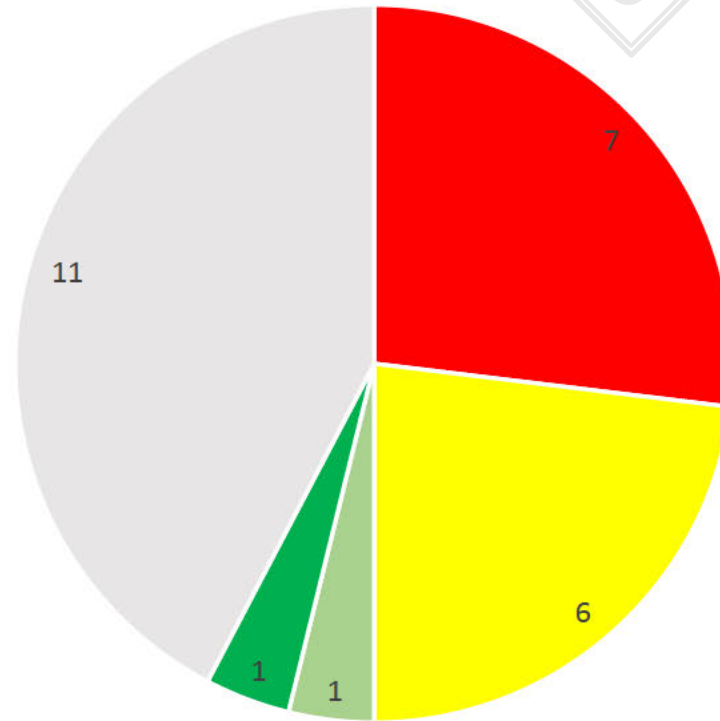


■ Against ■ Sceptically flexible ■ Flexible ■ In favour ■ No comment



POLAND25.EU

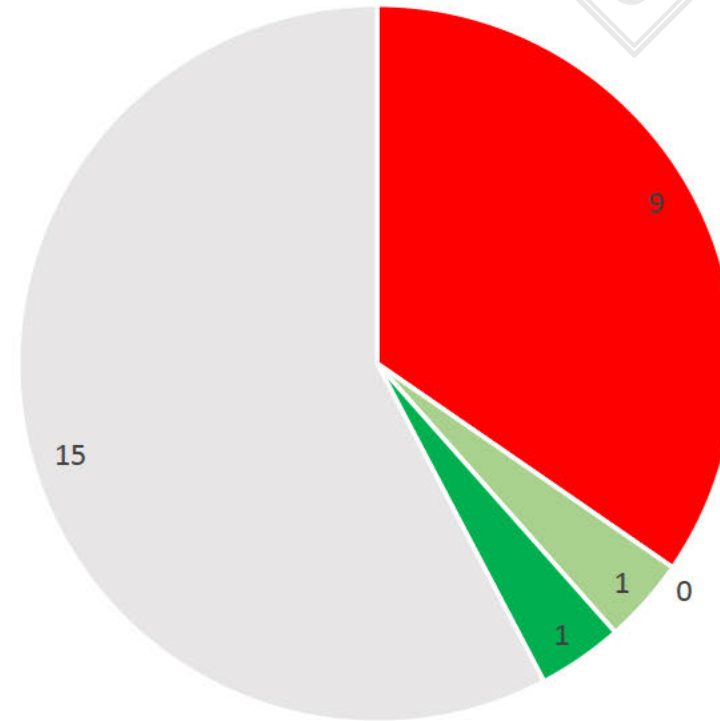
MS comments on EP text: **Duty to reply**



■ Against ■ Sceptically flexible ■ Flexible ■ In favour ■ No comment

MS comments on EP text:

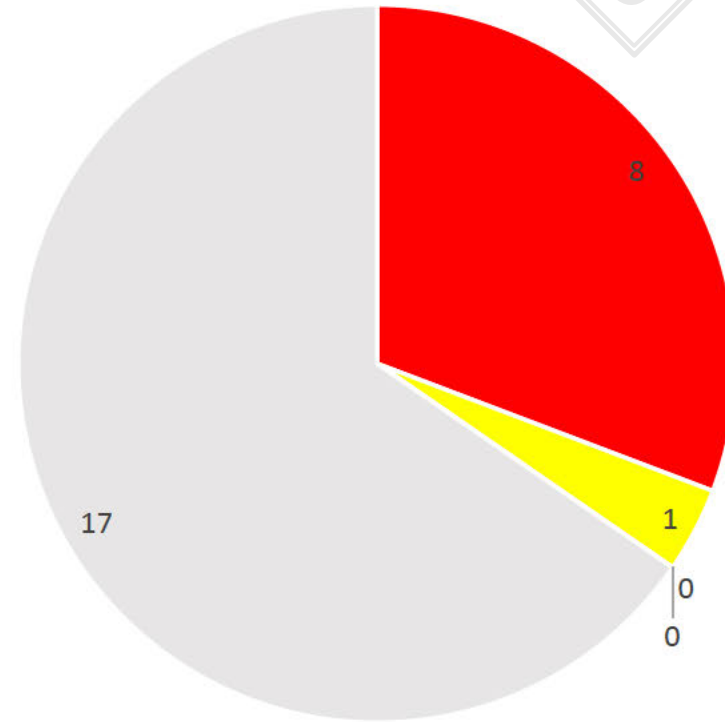
Sanctions for failure to fulfill duty to reply



■ Against ■ Sceptically flexible ■ Flexible ■ In favour ■ No comment

MS comments on EP text:

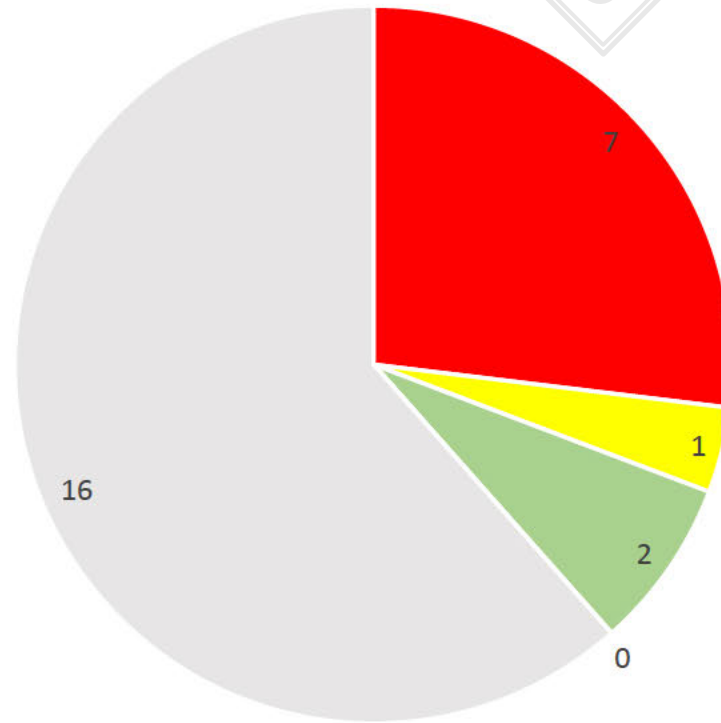
Written explanations on failure to comply



■ Against ■ Sceptically flexible ■ Flexible ■ In favour ■ No comment

MS comments on EP text:

Information on ADR entities provided on the invoices issued by the trader



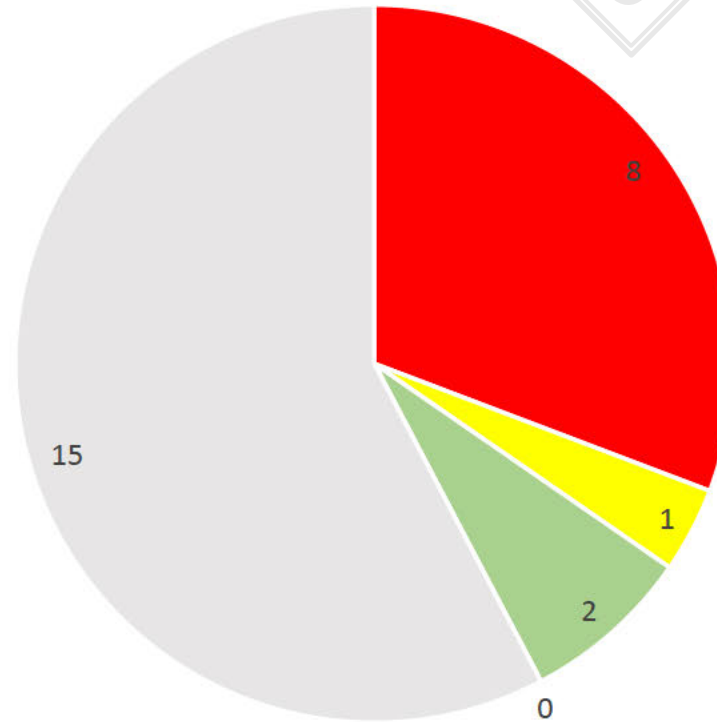
■ Against ■ Sceptically flexible ■ Flexible ■ In favour ■ No comment



POLAND25.EU

MS comments on EP text:

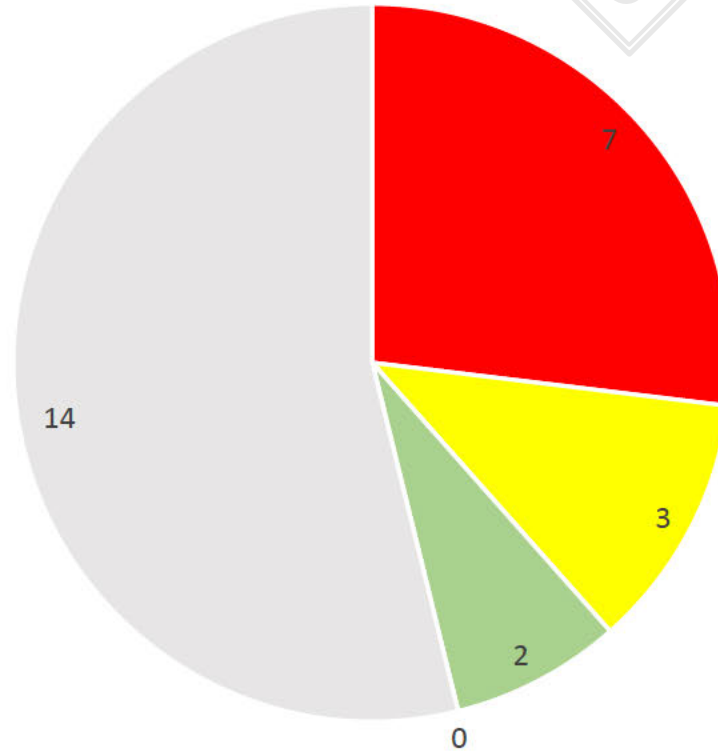
Naming and shaming



■ Against ■ Sceptically flexible ■ Flexible ■ In favour ■ No comment

MS comments on EP text:

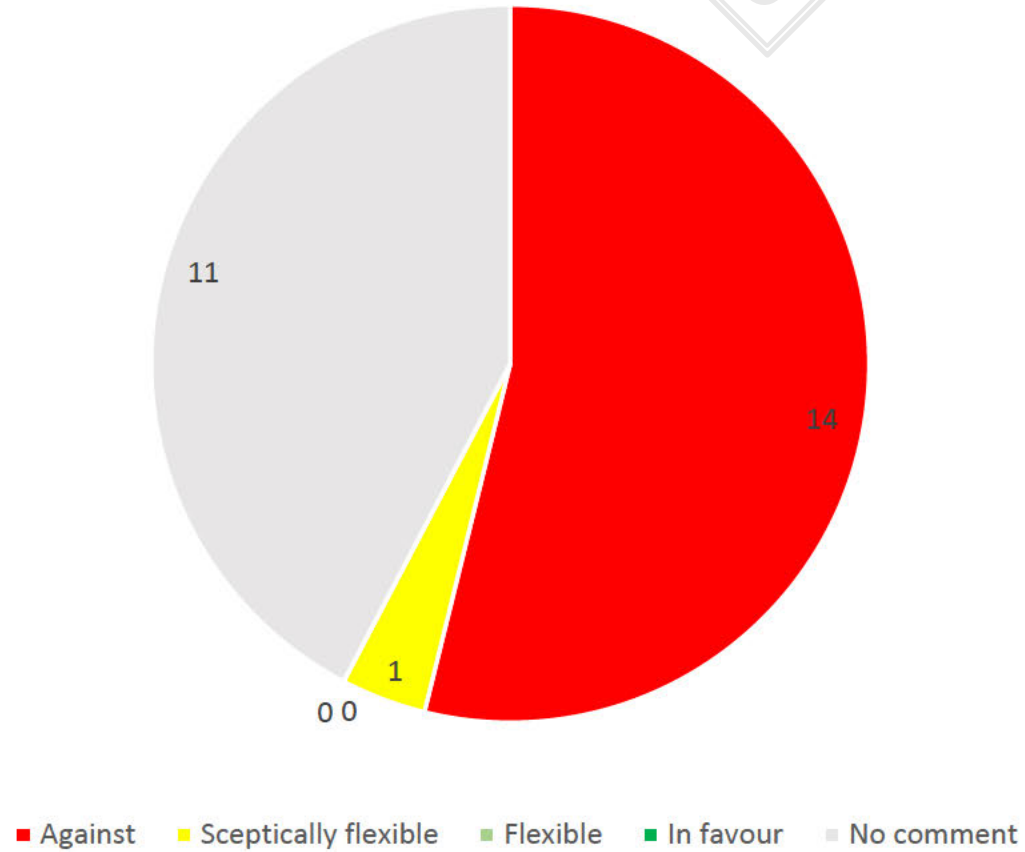
Bundling of cases



■ Against ■ Sceptically flexible ■ Flexible ■ In favour ■ No comment

MS comments on EP text:

Reimbursement of participation fees

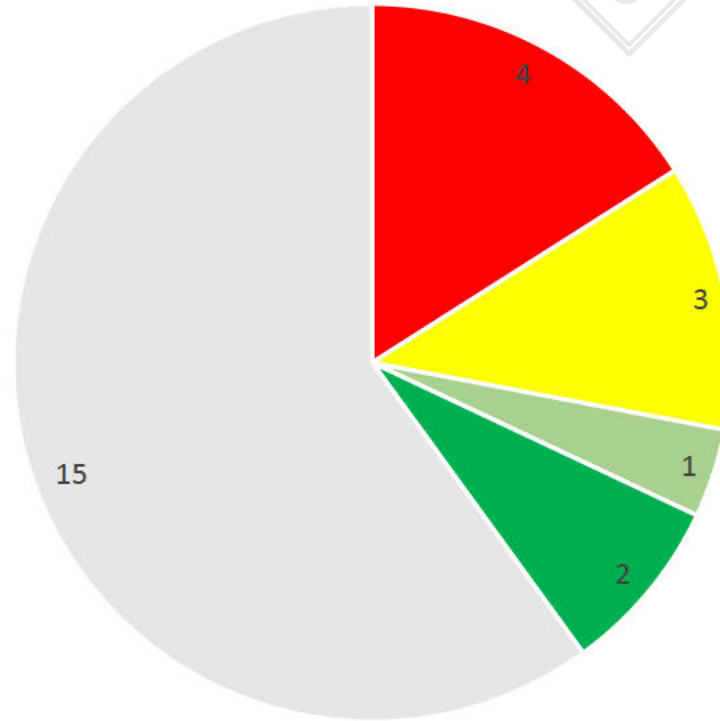




POLAND25.EU

MS comments on EP text:

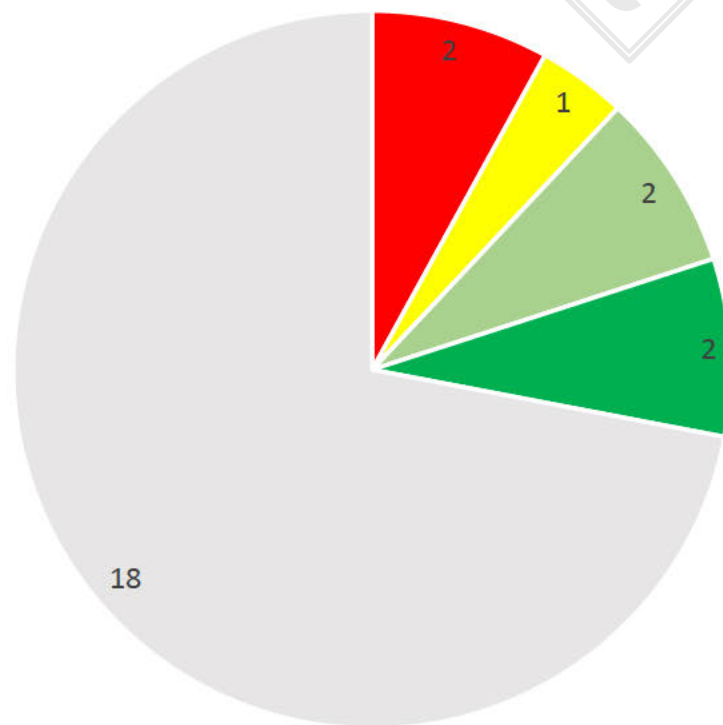
Cross-border proceedings in the language of the consumer's Member State



■ Against ■ Sceptically flexible ■ Flexible ■ In favour ■ No comment

MS comments on EP text:

Right to submit complaints in consumer's Member State



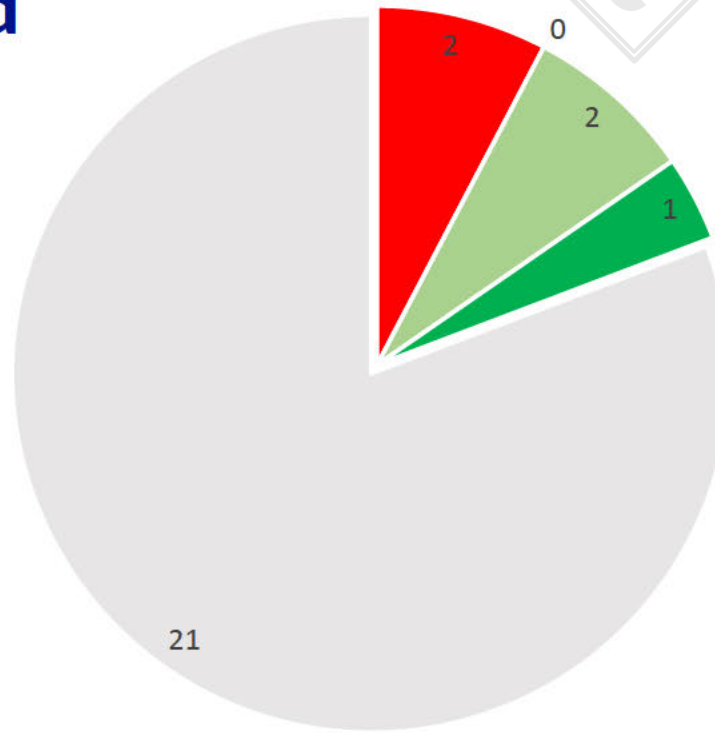
■ Against ■ Sceptically flexible ■ Flexible ■ In favour ■ No comment



POLAND25.EU

MS comments on EP text:

No access to ADR procedures in a Member State in which neither the consumer resides nor the trader is established



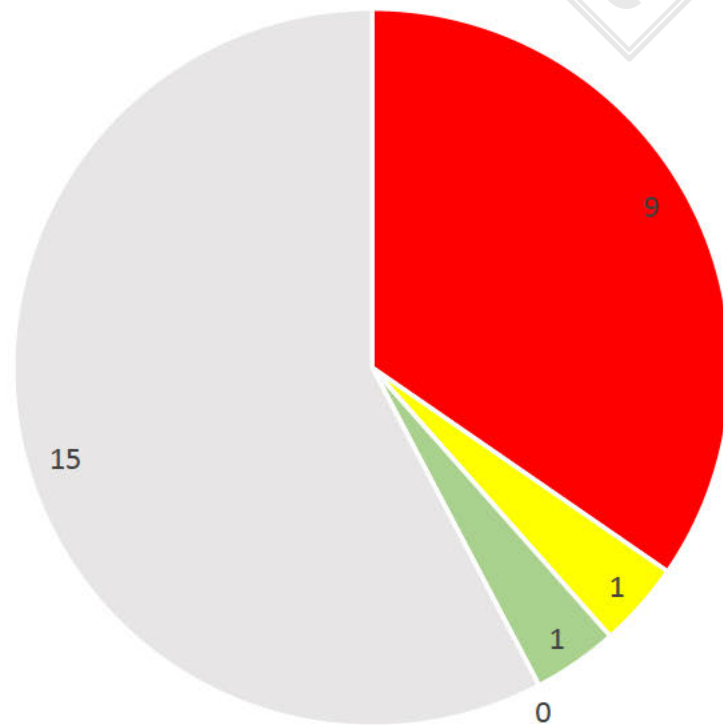
■ Against ■ Sceptically flexible ■ Flexible ■ In favour ■ No comment



POLAND25.EU

MS comments on EP text:

Access to ADR procedures for micro-enterprises and self-employed



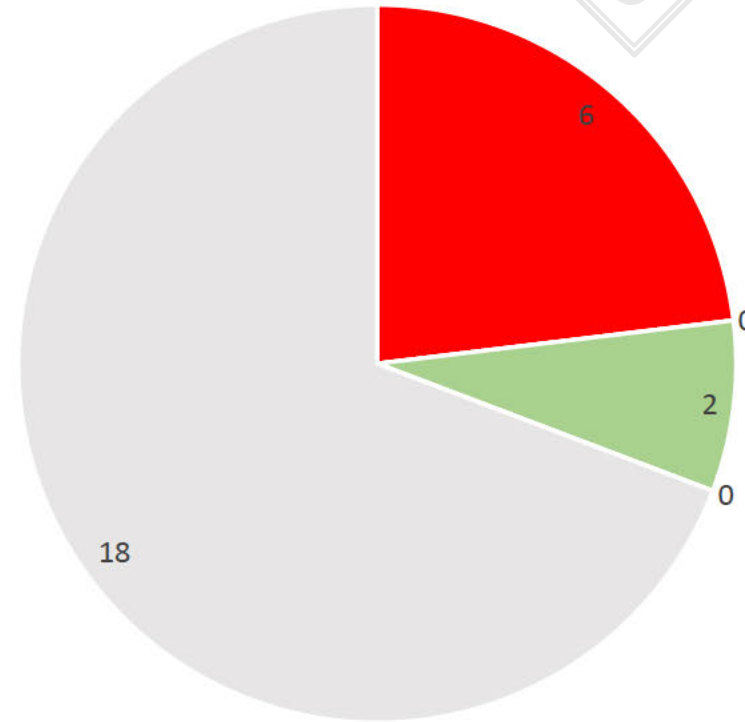
■ Against ■ Sceptically flexible ■ Flexible ■ In favour ■ No comment



POLAND25.EU

MS comments on EP text:

Translations by ADR contact points



■ Against ■ Sceptically flexible ■ Flexible ■ In favour ■ No comment



- 1. Geographical scope**
- 2. Material scope**
- 3. Obligatory participation of air carriers**
- 4. Expertise, independence and impartiality requirements for ADR entities**
- 5. New obligations imposed on traders and ADR entities**
- 6. Other amendments.**





POLAND25.EU

PUBLIC

<https://polish-presidency.consilium.europa.eu/en/>

<https://x.com/poland25eu>

<https://www.instagram.com/poland25eu/>

<https://www.facebook.com/poland25eu>



POLAND25.EU

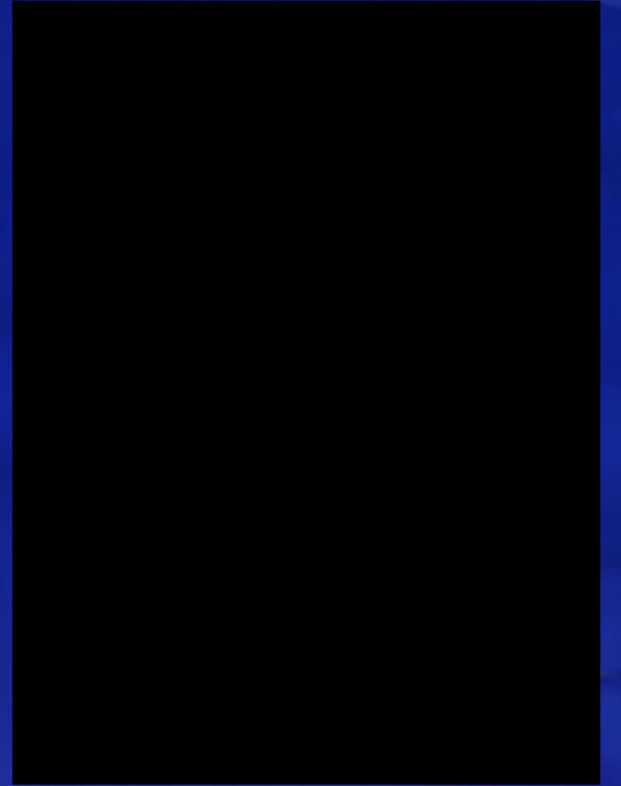
Contact

[Redacted]

[Redacted]

[Redacted]

PUBLIC



PUBLIC



Polska prezydencja w Radzie UE

Polish presidency of the Council of the EU

Présidence polonaise du Conseil de l'UE