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NOTE

From:	General Secretariat of the Council
To:	Working Party on Consumer Protection and Information (Attachés) Working Party on Consumer Protection and Information
Subject:	Package Travel Directive - Working Party on Consumer Protection and Information on 2 October - Presidency Flash

Delegations will find attached a Presidency Flash for the above-mentioned meeting.

PUBLIC

Working Party on Consumer Protection and Information – Package Travel Directive

Tuesday, 30 September 2025

Dear colleagues

During our attaché meeting on 2 October 2025 the Presidency will provide delegations with a debrief of the first political trilogue and on the two first inter-institutional technical meetings.

The political trilogue took place on 24 September. Its main purpose was to allow the co-legislators to have a presentation of mandates and to kick-off the negotiations. Furthermore, the co-legislators exchanged views on five central elements in the proposal: definition of package, pre-payments, termination of the package travel contract (including official travel warnings), refund period in case of insolvency and the Parliament's proposals for new enforcement mechanisms (complaint-handling mechanism and harmonisation of fines).

The first two inter-institutional technical meetings were held on 26 and 29 September. The co-legislators presented and explained their mandates on all articles.

At the Working Party meeting, we will provide a more thorough debrief of the explanations from the Parliament. Furthermore, in order to proceed with some of the technical elements of the Directive, delegations are invited to indicate their positions on the questions below at the Working Party or in writing by Wednesday 8 October at 12:00.

Pre-contractual information – Article 5

Line 71b (Article 5(1)(a)(viii)): Delegations are invited to indicate whether they can accept the Parliament's proposal to add "[…] for persons with a disability [or] reduced mobility". The Parliament has explained that the intention is for travellers

to be provided with information on whether the trip is suitable for persons with a disability or reduced mobility and that there was no intention to link disability and reduced mobility (by e.g., replacing "and" with "or" in the Parliament's proposal).

Line 71d (Article 5(1)(b)): Delegations are invited to indicate whether they can accept the deletion of "where applicable" and be flexible in relation to inserting "functional" or similar wording in relation to information about the organisers e-mail address and telephone number. The Parliament has explained that they consider that all organisers should have an e-mail address and telephone number, and that "functional" entails that the trader should be reachable via this e-mail and telephone number.

Line 73 (Article 5(1)(d)): Delegations are invited to indicate whether they can accept the Parliament's proposal to add "via points or other current reward systems and [...]". The Parliament has explained that the aim of the amendment is to ensure clarity for travellers on relevant information for the arrangement of payments.

Line 75f (Article 5(3)): Delegations are invited to indicate whether they can show flexibility and accept the Parliament's proposal to state that information in Article 5 should be provided in accordance with Annex I of the Directive (EU) 2019/882 (Directive on accessibility requirements). The Parliament has explained that the intention is to ensure that traveller's information is available for everyone. Parliament acknowledges that further work on the wording of the provision is needed to ensure the coherence with Directive (EU) 2019/882.

Content of the package travel contract and documents to be supplied before the start of the package – Article 7

Line 80b (Article 7(1)): Delegations are invited to indicate whether they can show flexibility and accept the Parliament's proposal to insert a reference to Annex I of the Directive (EU) 2019/882.

Termination of the package travel contract and the right of withdrawal before the start of the package – Article 12

Line 87d (Article 12(1)): Delegations are invited to indicate whether they can be flexible on making an obligation for organisers to inform travellers about a termination fee or the calculation method of such fee. Our question relates to your flexibility regarding the information obligation and not the Parliament's proposal

about requiring organisers to specify either a termination fee or the calculation method.

Line 89 (Article 12(2)): Delegations are invited to indicate whether they can accept the Parliament's proposal to add "[…] or from". The Parliament has explained that this is to ensure that not only situations affecting the journey to the destination, but also the journey from the destination will be relevant to take into account.

Line 93 (Article 12(4)): Delegations are invited to indicate whether they can accept the Parliament's proposal as regards the traveller's obligation to provide the organiser with updated payment details where the traveller's payment details are no longer valid. The Parliament explained that the intention is to cover situations where the traveller's financial information changed over time. This means that the organiser cannot comply with the deadline assigned to them until the traveller provides updated payment details.

Effectiveness and scope of insolvency protection – Article 17

Line 117a (Article 17(6)): Delegations are invited to elaborate their positions on the Parliament's proposal to harmonise the documents required to request a refund, including whether the proposed documents would be sufficient.

Mutual recognition of insolvency protection and administrative cooperation – Article 18

Line 120 (Article 18(2)): Delegations are invited to state whether they can be flexible on the Parliament's proposal for the Commission to centralise and maintain an up-to-date information on national insolvency protection. The Parliament has explained that the intention is to ensure that travellers have easy access to all the necessary information, but that the Parliament is open to look at the exact wording and extend of such information, e.g., whether this could be a Commission website with links to all the relevant national websites.