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To: Working Party on Frontiers/Mixed Committee
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Subject: List of contact points for border management issues

DOCUMENT PARTIALLY ACCESSIBLE TO THE PUBLIC (21.04.2015)

Delegations will find attached the revised list of contact points for border management issues.

COUNTRY	ADDRESS	TELEPHONE/FAX/E-MAIL
BELGIUM	Police Fédérale Point de contact national Direction des opérations de la police administrative (DAO) Rue Fritz Toussaint 8 1050 Bruxelles Federal Police National contact point Department for public order and preventive operations (DAO) Fritz Toussaint Straat 8 1050 Brussel	<u>24/7</u> <i>Duty officer</i> Tel: +32 2 642 63 80 Fax: +32 2 646 49 40 E-mail: dga-dao@skynet.be
BULGARIA	Chief Directorate Border Police National Coordination Centre 46, Kn. Maria Luiza Blvd. Sofia 1202	<u>24/7</u> Tel: +359 2 983 18 65 Fax: +359 2 988 58 67 E-mail: nsdp@mvr.bg
CZECH REPUBLIC	Policie České republiky (Czech Republic Police) Ředitelství služby cizinecké policie (Directorate of Alien Police Service) Olšanská 2 pošt. schránka 78 130 51 Praha 3	<i>Monday – Thursday, 07h30 – 15h45</i> <i>Friday, 07h30 – 14h30</i> Tel: +420 974 841 447 Fax: +420 974 841 092 E-mail: air.border@pcr.cz <i>Outside of the office hours, weekends and holidays</i> Tel: +420 974 883 535 or 536 Fax: +420 974 883 579 E-mail: scp.r.icp.ruzyně.stala@pcr.cz
DENMARK	Danish National Police National Aliens Centre Polititorvet 14 DK - 1780 Copenhagen V Danish National Police Communication Centre Polititorvet 14 DK - 1780 Copenhagen V	<i>Monday – Friday, 08h00 – 14h00</i> Tel: +45 33 14 88 88 E-mail: NFPOC@politi.dk <i>All other times</i> Tel: +45 45 15 42 00 E-mail: NEC@politi.dk interpol@interpol.dk
GERMANY	Bundespolizeipräsidium Führungs- und Lagedienst Heinrich-Mann-Allee 103 14473 Potsdam	<u>24/7</u> Tel: +49 331 97997 1500 Fax: +49 331 97997 1010 E-mail: bpolp@polizei.bund.de
ESTONIA	National Coordination Centre (NCC) Intelligence Management Bureau Information Management and Investigation Department Police and Border Guard Board Tööstuse 52 10416 Tallinn	<u>24/7</u> Tel: +372 614 9200 Gsm: +372 5302 8076 Fax: +372 614 9203 E-mail: ncc.estonia@politsei.ee

COUNTRY	ADDRESS	TELEPHONE/FAX/E-MAIL
IRELAND	Garda National Immigration Bureau 13/14 Burgh Quay Dublin 2	Tel: +353 1 666 91 92 Fax: +353 1 666 91 99 / 353 1 666 91 41 E-mail: GNIB_dy@garda.ie
GREECE	Hellenic Police Headquarters Border Protection Division P. Kanellopoulou 4 str. P.O.Box 10177 Athens Integrated Border and Migration Management Center Hellenic Police Headquarters Border Protection Division P. Kanellopoulou 4 str. P.O.Box 10177 Athens (information sharing on temporary reintroduction of border control at internal borders) Hellenic Coast Guard/Directorate of Security and Sea Borders Protection Akti Vasiliadi Gate E1-E2 P.O.Box 185 10 Piraeus, Greece Hellenic Coast Guard/Integrated Maritime Surveillance Bureau Akti Vasiliadi Gate E1-E2 P.O.Box 185 10 Piraeus, Greece	<u>Monday-Friday, 07h30 – 15h30</u> Tel: ++30 210 697 7410 Fax: +30 210 692 3016 E-mail: adeusect@astynomia.gr adrau@astynomia.gr <u>Outside the above hours</u> Tel: +30 210 697 7900 +30 210 697 7840-1 Fax: +30 210 697 7841 +30 210 698 2787 E-mail: adeusect@astynomia.gr adrau@astynomia.gr <u>Office hours</u> Tel: +30 213 137 1282 Fax: +30 213 137 1244 E-mail: dapthas@hcg.gr <u>Office hours</u> Tel: +30 213 137 4266 Fax: +30 210 429 0391 E-mail: dapthas@hcg.gr <u>After office hours</u> Tel: +30 210 41 91 627 Fax: +30 210 46 33 096
SPAIN	Comisaría General de Extranjería y Fronteras Unidad Central de Fronteras C/ General Pardiñas 90 28006 Madrid	<u>Office hours</u> Tel: +34 91 322 69 27 +34 91 322 69 23 Fax: +34 91 322 68 42 +34 91 322 68 44 E-mail: cgef.ucfstc@policia.es <u>24-hour service, outside office hours and on holidays</u> Tel: +34 91 322 68 39 +34 91 322 68 40 +34 91 322 68 41 Fax: +34 91 322 68 42 +34 91 322 68 44 E-mail: cged.0039@policia.es
FRANCE	La Direction Centrale de la Police aux frontières - Etat major Ministère de l'Intérieur 8, rue de Penthièvre 75008 Paris	<u>24-hours</u> Tel: +33 1 49 27 41 12 +33 1 49 27 41 28 +33 1 40 07 66 95 Fax: +33 1 42 65 15 85 E-mail: SIC.DCPAF@interieur.gouv.fr

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CROATIA	General Police Directorate Border Police Directorate Ilica 335 10 000 Zagreb	<u>24/7</u> Tel: +385 1 612 2361 Fax: +385 1 612 2360 E-mail: NCC-Croatia@mup.hr
ITALY	Direzione Centrale dell'Immigrazione e della Polizia delle Frontiere Servizio Polizia delle Frontiere e degli Stranieri Divisione Frontiere Via Tuscolana 1556 00173 – Roma (Central Directorate for Immigration and Border Police Border Police and Foreigners Service Border Division)	<u>Monday - Friday, 08.00 – 20.00,</u> <u>Saturday, 08.00 – 14.00:</u> Tel: + 39 06 465 30891 + 39 06 465 30892 + 39 06 465 30881 + 39 06 465 30882 + 39 06 465 30879 + 39 06 465 22224 + 39 06 465 30889 + 39 06 465 30825 + 39 06 465 30853 + 39 06 465 30875 + 39 06 465 30609 + 39 06 465 30880 E-mail: gruppo.frontiere@interno.it segreteria.frontiera.rm@interno.it frontiera.dircentimm@interno.it <u>24-hour service and outside office hours</u> <u>(from Saturday 14.00 until Monday 08.00,</u> <u>including on holidays):</u> Mobile: + 39 328 1508981
CYPRUS	Aliens & Immigration Unit Police Headquarters 1478 Nicosia Commander of Aliens & Immigration Unit Assistant Commander of Aliens & Immigration Unit Aliens & Immigration Unit Operations Department Aliens & Immigration Unit Larnaka Airport Division	<u>Monday – Friday, 07h00- 15h00</u> Tel: +357 2280 88 88 Fax: +357 2230 51 64 E-mail: aliensim@police.gov.cy <u>Monday – Friday, 07h00- 15h00</u> Tel: +357 2280 88 88 Fax: +357 2230 51 64 E-mail: aliensim@police.gov.cy <u>Monday – Friday, 07h00- 15h00</u> Tel: +357 2280 88 70 Mobile: +357 9777 41 43 Fax: +357 2230 51 64 E-mail: aliensim@police.gov.cy <u>24/7</u> Tel: +357 2280 88 50 Mobile: +357 9931 45 82 Fax: +357 2280 89 91 <u>24/7</u> Tel: +357 2480 43 42 Fax: +357 2480 43 46
LATVIA	National Coordination Centre of the State Border Guard of the Republic of Latvia Rudolf street 5 Riga, LV-1012	<u>24/7</u> Tel: +371 6707 5616 Fax: +371 6707 5600 E-mail: ncc.latvia@rs.gov.lv

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LITHUANIA	State Border Guard Service National Coordination Center Border Control Organization Board Savanorių ave. 2 LT-03116 Vilnius	<u>24/7</u> Tel: +370 5 2719 305 Fax: +370 5 2719 306 Mobile: 370 687 25989 E-mail: ncc.lithuania@vsat.vrm.lt
LUXEMBOURG	Police Grand-Ducale Direction Générale Service des Relations Internationales L-2957 Luxembourg	<u>Monday - Friday</u> <u>08h00 – 12h00 and 13h00 – 17h00</u> Tel: +352 4997 2521 +352 4997 2520 Fax: +352 4997 2599 E-mail: sec.sri@police.etat.lu <u>24/7</u> Tel: +352 4997 2575 Fax: +352 4997 2598 E-mail: sri@police.etat.lu
HUNGARY	National Police Headquarters National Co-ordination Centre	Tel: +36 1 443 5003 Fax: +36 1 461 5132 E-mail: ncchungary@orfk.police.hu
MALTA	Police Immigration Section Police Headquarters Floriana Police IRU Police Headquarters Floriana DELETED Head of Immigration Police Headquarters Floriana DELETED Deputy Head of Immigration Police Headquarters Floriana	<u>Monday – Friday, 08h00 – 17h00</u> Tel: +356 2294 0000 Fax: +356 2123 5467 E-mail: cio.police@gov.mt <u>24/7</u> Tel: +356 2294 2113 Fax: +356 2122 3376 E-mail: cio.police@gov.mt Tel: +356 2124 7800 Fax: +356 2124 7922 E-mail: DELETED Tel: +356 2122 8418 Fax: +356 2122 8418 E-mail: DELETED
NETHERLANDS	Koninklijke Marechaussee Directie Operaties/cluster grensmanagement van Alkemadeaan 85 PO Box 90615 2509 LP The Hague DELETED OPS-Room Royal Netherlands Marechaussee Sloterweg 400 1171 VK Badhoevedorp	Tel: +31 651596255 E-mail: DELETED <u>24-hours</u> Tel: +31 206038063 E-mail: KCC.ALGEMEEN@mindef.nl

COUNTRY	ADDRESS	TELEPHONE/FAX/E-MAIL
AUSTRIA	<i>For legal and official matters:</i> Federal Ministry of the Interior, Directorate-General for Public Security, Department of Aliens Police Federal Ministry of the Interior Directorate-General for Public Security - Operational and coordination centre (EKC) <i>For operational and organisational matters:</i> Federal Ministry of the Interior, Directorate-General for Public Security, Department of operational Matters (II/2) Federal Ministry of the Interior Directorate-General for Public Security - Operational and coordination centre (EKC)	Tel: +43 1 53126 3560 Fax: +43 1 53126 3136 E-mail: bmi-II-3@bmi.gv.at <u>Outside office hours</u> Tel: +43 1 53126 3200 Fax: +43 1 53126 3120 E-mail: ekc@bmi.gv.at <u>Outside office hours</u> Tel: +43 1 53126 3870 Fax: +43 1 53126 108565 E-mail: BMI-II-2-e@bmi.gv.at <u>Outside office hours</u> Tel: +43 1 53126 3200 Fax: +43 1 53126 3120 E-mail: ekc@bmi.gv.at
POLAND	Director of Border Management Department of Border Guard HQ Duty Officer of Border Management Department of Border Guard HQ	<u>Monday – Friday, 08h15 – 16h15</u> Tel: +48 22 500 4040 Fax: +48 22 500 4784 /86 E-mail: zg.kg@strazgraniczna.pl <u>Other days and hours</u> Tel: +48 22 500 4162 Fax: +48 22 500 4791/90 E-mail: wez.zg@strazgraniczna.pl
PORTUGAL	Serviço de Estrangeiros e Fronteiras Av. do Casal de Cabanas Urbanização Cabanas Golf, nº1 - Torre 3 - Piso 2 2734-506 Barcarena	<u>Monday – Friday, 09h00 – 18h00</u> Tel: +351 21 423 66 64/65 Fax: +351 21 423 66 44 E-mail: gtf@sef.pt <u>Out of office hours</u> Mobile: +351 96 273 36 34 Tel: + 351 21 8459622 Fax: + 351 21 8474233 E-mail: PF001.Iturno@sef.pt
ROMANIA	General Inspectorate of the Romanian Border Police <i>Operational Coordination Centre</i> 42C Geniului blvd. sector 6 Bucharest	<u>24/7</u> Tel/Fax: +40 21 312 11 89 Mobile: +40 743 138 756 E-mail: cnc.pfr@igpf.ro DELETED

COUNTRY	ADDRESS	TELEPHONE/FAX/E-MAIL
SLOVENIA	General Police Directorate Border Police Division Štefanova 2 1501 Ljubljana	<i>Monday – Friday, 08.00 – 16.00</i> Tel: +386 1 428 4322 Fax: +386 1 428 4779 E-mail: smp@policija.si <i>24-hours</i> Tel: +386 1 428 5355 +386 1 428 5356 Fax: +386 1 251 4330 E-mail: okc.gpu@policija.si
SLOVAKIA	Bureau of the Border and Aliens Police - central point Ružínovská 1/B 812 72 Bratislava 1	Tel: +421 961 050 700 -3 Fax: +421 961 059 074 +421 961 059 080 E-mail: suhcp@minv.sk
FINLAND	Finnish Border Guard HQ Border and Coast Guard Division Box 3 FIN-00131 Helsinki NCC Finland	<i>24 hours</i> Tel: +358 295 421 110 Fax: +358 295 411 502 E-mail: nfpoc.finland@raja.fi <i>24 hours</i> Tel: +358 294 1111 E-mail: ncc.eurosur.finland@raja.fi
SWEDEN	National Operations Department Border Policing Section P. O. Box 122 56 SE-102 26 Stockholm	<i>Office hours, 08.00 - 16.00 CET</i> Tel: +46 10 564 11 03 +46 10 564 11 00 Fax: +46 10 564 11 49 E-mail: secbms@rkp.police.se <i>Outside office hours (only in urgent operational matters)</i> Tel: +46 10 563 70 00 Fax: +46 8 651 42 03 E-mail: spoc.noa@polisen.se
UNITED KINGDOM	Border Force National Operations & Command Centre Seacole Building (SCLE) 2 Marsham Street London SW1P 4DF <i>Contact person:</i> Duty officer	<i>24/7</i> Tel: +44 20 7035 1748 E-mail: BorderforceNCC@homeoffice.gsi.gov.uk

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ICELAND	The National Commissioner of the Icelandic Police International Section Skulagata 21 IS-101 Reykjavik	<u>24/7</u> Tel: +354 444 25 40 Fax: +354 444 25 41 E-mail: international@police.is
LIECHTENSTEIN	Immigration and Passport Office Städtle 38 9490 Vaduz DELETED	Tel: +423 236 6140 Fax: +423 236 6166 E-mail: DELETED
NORWAY	NCIS National Criminal Investigation Service (Kripos) International Police Cooperation and Central Databases Department Box 8163 Dep 0034 Oslo	<u>24-hours</u> Tel: +47 23 20 88 88 Fax: +47 23 20 88 80 E-mail: post.kripos.desken@politiet.no
SWITZERLAND	State Secretariat for Migration Entry Division Border Policy Section Quellenweg 6 3003 Berne-Wabern <u>For information sharing on temporary reintroduction of border controls at internal border only:</u> Federal Office for Police International Police Cooperation Operations Centre Nussbaumstrasse 29 3003 Berne	<u>Office hours</u> Tel: +41 58 465 11 11 Fax: +41 58 465 81 95 E-mail: sektion-grenze@sem.admin.ch <u>24-hours</u> Tel: +41 31 327 10 60 Fax: +41 58 462 53 04 E-Mail: ez@fedpol.admin.ch

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