



Council of the
European Union

Brussels, 11 December 2018
(OR. en)

7398/2/18
REV 2

FAUXDOC 17
COMIX 147

NOTE

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| From: | General Secretariat of the Council |
| To: | Delegations |
| No. prev. doc.: | 7398/1/18 REV FAUXDOC 17 COMIX 147 |
| Subject: | List of national contact points available to the general public for information on identity and travel documents |

Delegations will find attached the revised list of national contact points available to the general public (via <http://www.consilium.europa.eu/prado/en/prado-contacts.html>) for information on identity and travel documents.

Participating countries

AUT - Österreich
BEL - België / Belgique / Belgien
BGR - България
CYP - Κύπρος
CZE - Česko
DEU - Deutschland
DNK - Danmark
EST - Eesti
ESP - España
FIN - Suomi ♦ Finland
FRA - France
GBR - United Kingdom
GRC - Ελλάς
HRV - Hrvatska
HUN - Magyarország
IRL - Éire / Ireland
ITA - Italia
LTU - Lietuva
LUX - Luxembourg / Luxemburg
LVA - Latvija

MLT - Malta

NLD - Nederland

POL - Polska

PRT - Portugal

ROU - România

SVK - Slovensko

SVN - Slovenija

SWE - Sverige

CHE - Schweiz / Suisse / Svizzera

ISL - Ísland

NOR - Norge

* * *

Associated Schengen country, not participating

LIE - Liechtenstein

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Neighbouring countries

MDA - Moldova

UKR - Україна / Ukraine

AUT
REPUBLIK
ÖSTERREICH



08.00
-
16.00
CET

Bundesministerium für Inneres
Herrengasse 7
Postfach 100
1014 Wien

post@bmi.gv.at

BEL
ROYAUME DE
BELGIQUE /
KONINKRIJK BELGIË /
KÖNIGREICH
BELGIEN



Document numbers - ID documents:
FOD Binnenlandse Zaken -
Instellingen en Bevolking -
Rijksregister * SPF Intérieur -
Institutions et Population -
Registre National
Park Atrium, Rue des colonies
/ Koloniënstraat 11
1000 Bruxelles / Brussel

info@checkdoc.be

<https://www.checkdoc.be/>

Travel documents (passports):
Federale Overheidsdienst
Buitenlandse Zaken - Dienst
reis- en identiteitsdocumenten
* Service public fédéral
Affaires étrangères - Service
documents de voyage et
d'identité
Rue des Petits Carmes /
Karmelietenstraat 15
1000 Bruxelles / Brussel

paspoort@diplobel.fed.be
passeport@diplobel.fed.be

Tel.: +32 2 501 81 11

FAX: +32.2.507 89 58

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|---|--|---|--|---|---|
| <p>BGR РЕПУБЛИКА БЪЛГАРИЯ / REPUBLIC OF BULGARIA</p> |  | <p>08.30 - 17.30 EET</p> | <p>Ministry of Interior Identity Documents Directorate 48, Maria Luiza Blvd. 1202 Sofia</p> | <p>int.151@mvr.bg</p> | <p>Tel.: +359 2 982 39 94</p> |
| <p>CYP ΚΥΠΡΙΑΚΗ ΔΗΜΟΚΡΑΤΙΑ / KIBRIS CUMHURİYETİ / REPUBLIC OF CYPRUS</p> |  | <p>1.</p> | <p>Cyprus Police Forensic Document Examination Laboratory Criminalistic Services Department 1478 Nicosia</p> | <p>cs.registry@police.gov.cy FAX: +357 2 280 86 09 Σε αμφίβολες περιπτώσεις, να αποτείνεστε στο τοπικό σας αστυνομικό τμήμα.</p> | <p>Tel.: +357 2 280 84 26 + 357 2 280 83 66</p> |
| <p>CZE ČESKÁ REPUBLIKA</p> |  | <p>07.30 - 16.00 CET</p> | <p>Directorate of Alien Police Forgery Section Olšanská 2 130 51 Prague 3</p> | <p>V případě pochybností se obraťte na místní policejní služebnu.</p> | |
| <p>DEU BUNDESREPUBLIK DEUTSCHLAND</p> |  | <p>Mon- Thu 07.00 - 17.00 Fri 07.00 - 15.00 CET</p> | <p>Bundespolizeipräsidium Referat 33 Heinrich-Mann-Allee 103 14473 Potsdam</p> | <p>bpolp@polizei.bund.de FAX: +49 331 97997 1010 Hotline der Bundespolizei für alle Fälle: In konkreten Zweifelsfällen wenden Sie sich bitte an Ihre örtliche Polizeidienststelle. Notruf 110.</p> | <p>Tel.: +49 331 979 970 +49 800 6 888 000</p> |

DNK
DANMARK



The National Commissioner of
the Danish Police, National
Forensic Services, Questioned
Documents Units
Polititorvet 14
DK- 1780 København V

I tvivlstilfælde kontaktes det lokale
politi.

ESP
ESPAÑA



09.00
-
21.00
CET
COMISARÍA GENERAL DE
EXTRANJERÍA Y
FRONTERAS
Calle General Pardiñas 90
BIS°
28006 Madrid

En caso de duda, dirijase a las
autoridades policiales locales.

FIN
SUOMI ♦ FINLAND



07.00
-
24.00
EET
Border Guard - Gulf of Finland
Coast Guard District, Helsinki
Border Control Unit /
Document Examination
PO Box 12
01531 Vantaa

docu@raja.fi
FAX: +358 295 411 545

Tel.: +358 295 426 650

EST
EESTI



08.00
-
17.00
EET
Police and Border Guard
Board - Intelligence
Management Bureau,
Intelligence Analysis Division
Pärnu Mnt. 139
15060 Tallinn

pass@politsei.ee
Kahtluse korral pöörduge palun oma
kohaliku politseiasutuse poole.

Tel.: + 372 614 9198
+ 372 614 9147

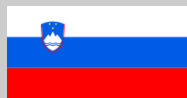
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| <p>FRA RÉPUBLIQUE FRANÇAISE</p> |  | <p>09:00 - 18:00 CET</p> | <p>Ministère de l'Intérieur, Direction Centrale de la Police Aux Frontières - DEFDI - Division de l'Expertise en Fraude Documentaire et à l'Identité 27, cours des Petites Ecuries 77185 Lognes</p> | <p>dcpaf-defdi- expertise@interieur.gouv.fr En cas de doute, veuillez contacter le bureau de police le plus proche.</p> | <p>Tel.: +33 1 60 37 17 61</p> |
| <p>GBR UNITED KINGDOM OF GREAT BRITAIN AND NORTHERN IRELAND</p> |  | <p>Local Police or UK Border Agency Enforcement Offices</p> | <p>In case of doubt please contact your local police.</p> | | |
| <p>GRC ΕΛΛΗΝΙΚΗ ΔΗΜΟΚΡΑΤΙΑ</p> |  | <p>07.30 - 15.00 EET</p> | <p>Hellenic Police Headquarters Forensic Science Division Counterfeit and Forgery Section Antigonis Str. 2-6 & Leoforos Athinon 10442 Athens</p> | <p>forgelab@astynomia.gr FAX: +30 210 5103 261</p> | <p>Tel.: +30 210 5103 268 +30 210 5103 249</p> |
| <p>HRV REPUBLIKA HRVATSKA</p> |  | <p>08.00 - 16.00 CET</p> | <p>Ministry of Interior General Police Directorate Forensic Science Centre „Ivan Vucetic“ Ilica 335 10 000 Zagreb</p> | <p>FAX: + 385 1 37 88 051</p> | <p>Tel.: +385 1 37 88 165</p> |

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| <p>HUN MAGYARORSZÁG</p> |  | <p>07.30 - 16.00 CET</p> | <p>Országos Rendőr- főkapitányság Rendészeti Főigazgatóság Határrendészeti Főosztály Documentációs Osztály</p> | <p>dokumentacio@orfk.police.hu FAX: +36 1 4435 452</p> | <p>Tel.: +36 1 4435 447</p> |
| <p>IRL ÉIRE / IRELAND</p> |  | <p>09.00 - 17.00 WET (GMT)</p> | <p>Garda National Immigration Bureau 13-14 Burgh Quay Dublin 2</p> | <p>GNIB_DV@garda.ie</p> | <p>Tel.: +353 1 666 9100</p> |
| <p>ITA REPUBBLICA ITALIANA</p> |  | <p>08.00 - 14.00 + 15:00 - 18:00 CET</p> | <p>Direzione Centrale Anticrimine Servizio Polizia Scientifica, Divisione II Sezione III, Identità Grafica e Falso Documentale Via Tuscolana 1548 00173 Roma</p> | <p>In caso di dubbio si prega di contattare il locale ufficio di polizia.</p> | |
| <p>LTU LIETUVOS RESPUBLIKA</p> |  | <p>08.00 - 17.00 EET 00.00 - 24.00</p> | <p>State Border Guard Service - Border Guard School - Forensic Examination Unit State Border Guard Service National Coordination Center</p> | <p>sbgs.docucentre@vrm.lt Tel + FAX: +370 5 232 51 54 vilnius.vsat.ob@vsat.vrm.lt FAX: +370 5 271 93 06</p> | <p>Tel.: +370 5 219 82 22 Tel.: +370 5 271 93 05</p> |

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| <p>LUX GRAND-DUCHÉ DE LUXEMBOURG</p> |  | <p>09.00 - 11.30 + 13.00 - 16.30 CET</p> | <p>Ministère des Affaires Etrangères et de l'Immigration - Bureau des passeports, Visas et Légalisations-</p> | <p>service.passeports@mae.etat.lu FAX: +352 220291</p> | <p>Tel.: +352 478 8300</p> |
| <p>LVA LATVIJAS REPUBLIKA</p> |  | <p>08.00 - 16.30 EET</p> | <p>Office of Citizenship and Migration Affairs - Identification Documents Department - Methodical Management Division (Pilsonības un migrācijas lietu pārvaldes - Pasu nodaļa) Čiekurkalna 1. līnija 1, k-3 Rīga LV-1026</p> | <p>marina.svinka@pmlp.gov.lv dace.kupce@pmlp.gov.lv</p> | |
| <p>MLT MALTA</p> |  | <p>07.30 - 17.30 CET Sum- mer time: 07:15 - 14.00</p> | <p>National Document Examination Unit</p> | <p>doclab.police@gov.mt</p> | <p>Tel.: +356 2294 2729</p> |
| <p>NLD KONINKRIJK DER NEDERLANDEN</p> |  | <p>07:00 - 16:00 CET</p> | <p>Expertise Centre Identity Fraud and Documents Royal Marechaussee Schiphol - Ministry of Defense Postbus 90615 2509 LP Den Haag MPC 51 B</p> | <p>ECID.FADO@mindef.nl FAX: +31 20 603 9752</p> | <p>Tel.: +31 20 603 97 83</p> |

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| POL RZECZPOSPOLITA POLSKA |  | 08:15 - 16:15 CET | Border Guard Headquarters Forensic Laboratory of Border Guard ul. Komitetu Obrony Robotników 23 02-145 Warsaw | W razie wątpliwości należy skontaktować się z miejscową policją. | |
| PRT PORTUGAL |  | 08.30 - 20.00 WET | Serviço de Estrangeiros e Fronteiras DCID-UCPAT | PRADO@sef.pt FAX: +351 21 42 36 634 | Tel.: +351 21 42 36 200 |
| ROU ROMÂNIA |  | 08.00 - 16.00 EET | <u><i>ID documents:</i></u> Ministry of Internal Affairs, Directorate for Persons Records and Databases Management Str.Obcina Mare nr. 2, sector 6 Bucureşti | operator1.depabd@mai.gov.ro FAX: +40 21 4134849 | Tel.: +40 21 7463049 |
| | | | <u><i>Other documents:</i></u> Ministry of Internal Affairs General Inspectorate of Romanian Border Police Bd. Geniului, nr. 42 C, sector 6 Bucureşti | d1.b1.igpf@mira.gov.ro | Tel.: +40 21 408 74 01 |
| SVK SLOVENSKÁ REPUBLIKA |  | | Bureau of Border and Alien Police of the Presidium of the Police Force Račianska ul. č. 45 812 72 Bratislava | V prípade pochybností kontaktujte svoj miestny policajný zbor. FAX: +421 9610 59 115 FAX: +421 9610 59 074 | |

SVN
REPUBLIKA
SLOVENIJA



08.00 Ministry of Interior Republic of
- Slovenia
16.00 Stefanova ul. 2
CET 1501 Ljubljana

gp.mnz@gov.si

Tel.: +386 1 428 40 00

SWE -
SVERIGE



Police Authority
National Operations
Department - Border Policing
Section
PO Box 122 56
102 26 Stockholm

Om tveksamhet råder vänligen
kontakta närmaste polisstation.

utl-cge.rkp@polisen.se

* * *

CHE
CONFÉDÉRATION
SUISSE / SCHWEIZ /
SVIZZERA /
SVIZRA /
SWITZERLAND



08.00
-
16.30
CET

Bundesamt für Polizei fedpol
Document Authentication
Domain (ADoc)

Nussbaumstrasse 29
3003 Bern

adoc@fedpol.admin.ch

FAX: +41 58 46 41 410

Tel.: +41 58 46 48 700

ISL
ÍSLAND /
ICELAND /
ISLANDE



05.30
-
17.30
WET

Document Center - Borderpolice
at Keflavik Airport -

Brekkuftíg 39
260 Reykjanesbæ

LSS.docu@police.is

Tel.: +354 444 2200

NOR
NORGE /
NOREG /
NORWAY



Please contact your local police.

LIE
FÜRSTENTUM
LIECHTENSTEIN



Landespolizei Kriminalpolizei -
Kommissariat Kriminaltechnik

Gewerbeweg 4
9490 Vaduz

helen.saxer@llv.li

FAX: +354 425 0952

Tel.: +354 420 182

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Neighbouring countries

| | | | | | |
|------------------------------------|---|----------------------------|--|--|-----------------------|
| MDA REPUBLICA MOLDOVA |  | 08.00 - 17.00 EET | Ministry of Internal Affairs of the Republic of Moldova, Department of the Border Police, Document Expertise Directorate MD 2012, mun. Chişină, str. Petricani 19 | docsec@border.gov.md | Tel.: +373 22 259 634 |
| UKR УКРАЇНА / UKRAINE |  | | State Migration Service of Ukraine | relations@dmsu.gov.ua shpak@dmsu.gov.ua | + 38 044 279 05 31 |