



Council of the  
European Union

Brussels, 25 February 2020  
(OR. en)

6277/20

FAUXDOC 16  
COMIX 73

**NOTE**

---

From:	General Secretariat of the Council
To:	Delegations
No. prev. doc.:	5952/3/19 REV 3
Subject:	List of national contact points available to the general public for information on identity and travel documents

---

Delegations will find attached the revised list of national contact points available to the general public (via <http://www.consilium.europa.eu/prado/en/prado-contacts.html>) for information on identity and travel documents.

**Participating countries**

**AUT - Österreich**  
**BEL - België / Belgique / Belgien**  
**BGR - България**  
**CYP - Κύπρος**  
**CZE - Česko**  
**DEU - Deutschland**  
**DNK - Danmark**  
**EST - Eesti**  
**ESP - España**  
**FIN - Suomi ♦ Finland**  
**FRA - France**  
**GRC - Ελλάς**  
**HRV - Hrvatska**

**HUN - Magyarország**  
**IRL - Éire / Ireland**  
**ITA - Italia**  
**LTU - Lietuva**  
**LUX - Luxembourg / Luxemburg**  
**LVA - Latvija**  
**MLT - Malta**  
**NLD - Nederland**  
**POL - Polska**  
**PRT - Portugal**  
**ROU - România**  
**SVK - Slovensko**  
**SVN - Slovenija**  
**SWE - Sverige**  
\*

**CHE - Schweiz / Suisse / Svizzera**  
**ISL - Ísland**  
**NOR - Norge**  
\* \* \*  
**GBR - United Kingdom**

*Associated Schengen country, not participating*  
**LIE - Liechtenstein**  
\* \* \*

*Neighbouring countries*

**MDA - Moldova**  
**UKR - Україна / Ukraine**

**AUT**  
REPUBLIK  
ÖSTERREICH



08.00 Bundesministerium für Inneres  
- Herrengasse 7  
16.00 Postfach 100  
CET 1014 Wien

[post@bmi.gv.at](mailto:post@bmi.gv.at)

**BEL**  
ROYAUME DE  
BELGIQUE /  
KONINKRIJK BELGIË /  
KÖNIGREICH  
BELGIEN



*Document numbers - ID documents:*  
FOD Binnenlandse Zaken -  
Instellingen en Bevolking -  
Rijksregister \* SPF Intérieur -  
Institutions et Population -  
Registre National  
Park Atrium, Rue des colonies  
/ Kolonienstraat 11  
1000 Bruxelles / Brussel

[info@checkdoc.be](mailto:info@checkdoc.be)

<https://www.checkdoc.be/>

*Travel documents (passports):*  
Federale Overheidsdienst  
Buitenlandse Zaken - Dienst  
reis- en identiteitsdocumenten  
\* Service public fédéral  
Affaires étrangères - Service  
documents de voyage et  
d'identité  
Rue des Petits Carmes /  
Karmelietenstraat 15  
1000 Bruxelles / Brussel

[paspoort@diplobel.fed.be](mailto:paspoort@diplobel.fed.be)  
[passeport@diplobel.fed.be](mailto:passeport@diplobel.fed.be)

Tel.: +32 2 501 81 11

FAX: +32.2.507 89 58

**BGR**  
РЕПУБЛИКА  
БЪЛГАРИЯ /  
REPUBLIC OF  
BULGARIA



08.30  
-  
17.30  
EET

Ministry of Interior  
Identity Documents Directorate  
48, Maria Luiza Blvd.  
1202 Sofia

[int.151@mvr.bg](mailto:int.151@mvr.bg)

Tel.: +359 2 982 39 94

**CYP**  
ΚΥΠΡΙΑΚΗ  
ΔΗΜΟΚΡΑΤΙΑ /  
KIBRIS CUMHURİYETİ  
/  
REPUBLIC OF  
CYPRUS



1.

Cyprus Police  
Forensic Document  
Examination Laboratory  
Criminalistic Services  
Department  
1478 Nicosia

[cs.registry@police.gov.cy](mailto:cs.registry@police.gov.cy)

FAX: +357 2 280 86 09

Σε αμφίβολες περιπτώσεις, να  
αποτείνεστε στο τοπικό σας  
αστυνομικό τμήμα.

Tel.: +357 2 280 84 26  
+ 357 2 280 83 66

<p><b>CZE</b> ČESKÁ REPUBLIKA</p>		<p>07.30 - 16.00 CET</p>	<p>Directorate of Foreign Police Service, National Centre for Documents Examination Olšanská 2 130 51 Prague 3</p>	<p>V případě pochybností se obraťte na místní policejní služebnu.</p>
<p><b>DEU</b> BUNDESREPUBLIK DEUTSCHLAND</p>		<p>Mon- Thu 07.00 - 17.00 Fri 07.00 - 15.00 CET</p>	<p>Bundespolizeipräsidium Referat 33 Heinrich-Mann-Allee 103 14473 Potsdam</p>	<p><a href="mailto:bpolp@polizei.bund.de">bpolp@polizei.bund.de</a> FAX: +49 331 97997 1010 Hotline der Bundespolizei für alle Fälle: In konkreten Zweifelsfällen wenden Sie sich bitte an Ihre örtliche Polizeidienststelle. Notruf 110.</p> <p>Tel.: +49 331 979 970 +49 800 6 888 000</p>
<p><b>DNK</b> DANMARK</p>			<p>Danish National Police Department for International Communication Ejby Industrivej 125 – 135 DK-2600 Glostrup</p>	<p>I tvivlstilfælde kontaktes det lokale politi.</p>
<p><b>ESP</b> ESPAÑA</p>		<p>09.00 - 21.00 CET</p>	<p>COMISARÍA GENERAL DE EXTRANJERÍA Y FRONTERAS Calle General Pardiñas 90 BIS° 28006 Madrid</p>	<p>En caso de duda, dirjase a las autoridades policiales locales.</p>

**FIN**  
SUOMI ♦ FINLAND



07.00 Border Guard - Gulf of Finland  
- Coast Guard District, Helsinki  
24.00 Border Control Unit /  
EET Document Examination  
PO Box 12  
01531 Vantaa

[docu@raja.fi](mailto:docu@raja.fi)  
FAX: +358 295 411 545

Tel.: +358 295 426 650

**EST**  
EESTI



08.00 Police and Border Guard  
- Board - Intelligence  
17.00 Management Bureau,  
EET Intelligence Analysis Division  
Pärnu Mnt. 139  
15060 Tallinn

[pass@politsei.ee](mailto:pass@politsei.ee)  
Kahtluse korral pöörduge palun oma  
kohaliku politseiasutuse poole.

Tel.: + 372 614 9198  
+ 372 614 9147

**FRA**  
RÉPUBLIQUE  
FRANÇAISE



09:00 Ministère de l'Intérieur,  
- Direction Centrale de la Police  
18:00 Aux Frontières - DEFDI -  
CET Division de l'Expertise en  
Fraude Documentaire et à  
l'Identité  
27, cours des Petites Ecuries  
77185 Lognes

[dcpaf-defdi-  
expertise@interieur.gouv.fr](mailto:dcpaf-defdi-expertise@interieur.gouv.fr)

En cas de doute, veuillez contacter le  
bureau de police le plus proche.

Tel.: +33 1 60 37 17 61

<p><b>GRC</b> ΕΛΛΗΝΙΚΗ ΔΗΜΟΚΡΑΤΙΑ</p>		<p>07.30 - 15.00 EET</p>	<p>Hellenic Police Headquarters, Forensic Science Division - Counterfeit and Forgery Section Αρχηγείο Ελληνικής Αστυνομίας, Διεύθυνση Εγκληματολογικών Ερευνών - Εργαστήριο Διερεύνησης Παραχάραξης Κιβδηλείας και Πλαστότητας Εντύπων και Αξιών Antigonis Str. 2-6 &amp; Leoforos Athinon 10442 Athens</p>	<p><a href="mailto:forgelab@astynomia.gr">forgelab@astynomia.gr</a> FAX: +30 210 5103 261</p>	<p>Tel.: +30 210 5103 268 +30 210 5103 249</p>
<p><b>HRV</b> REPUBLIKA HRVATSKA</p>		<p>08.00 - 16.00 CET</p>	<p>Ministry of Interior General Police Directorate Forensic Science Centre „Ivan Vucetic“ Ilica 335 10 000 Zagreb</p>	<p>FAX: + 385 1 37 88 051</p>	<p>Tel.: +385 1 37 88 165</p>
<p><b>HUN</b> MAGYARORSZÁG</p>		<p>07.30 - 16.00 CET</p>	<p>Országos Rendőr- főkapitányság Rendészeti Főigazgatóság Határrendészeti Főosztály Documentációs Osztály</p>	<p><a href="mailto:dokumentacio@orfk.police.hu">dokumentacio@orfk.police.hu</a> FAX: +36 1 4435 452</p>	<p>Tel.: +36 1 4435 447</p>
<p><b>IRL</b> ÉIRE / IRELAND</p>		<p>09.00 - 17.00 WET (GMT)</p>	<p>Garda National Immigration Bureau 13-14 Burgh Quay Dublin 2</p>	<p><a href="mailto:GNIB_DV@garda.ie">GNIB_DV@garda.ie</a></p>	<p>Tel.: +353 1 666 9100</p>

<p><b>ITA</b> REPUBBLICA ITALIANA</p>		<p>08.00 Direzione Centrale Anticrimine - Servizio Polizia Scientifica, 14.00 Divisione II Sezione III, Identità + Grafica e Falso Documentale 15:00 Via Tuscolana 1548 - 00173 Roma 18:00 CET</p>	<p>In caso di dubbio si prega di contattare il locale ufficio di polizia.</p>
<p><b>LTU</b> LIETUVOS RESPUBLIKA</p>		<p>08.00 State Border Guard Service - Criminal Investigation Board, 17.00 Forensic Science Unit EET  24/7 State Border Guard Service National Coordination Center</p>	<p><a href="mailto:sbgs.docucentre@vrm.lt">sbgs.docucentre@vrm.lt</a> Tel.: +370 5 219 8222  <a href="mailto:vilnius.vsats.ob@vsat.vrm.lt">vilnius.vsats.ob@vsat.vrm.lt</a> FAX: +370 5 271 9306 Tel.: +370 5 271 9305</p>
<p><b>LUX</b> GRAND-DUCHÉ DE LUXEMBOURG</p>		<p>09.00 - Ministère des Affaires 11.30 Etrangères et de l'Immigration + - Bureau des 13.00 passeports, Visas et - Légalisations- 16.30 CET</p>	<p><a href="mailto:service.passeports@mae.etat.lu">service.passeports@mae.etat.lu</a> Tel.: +352 478 8300</p>
<p><b>LVA</b> LATVIJAS RESPUBLIKA</p>		<p>08.00 Office of Citizenship and Migration Affairs - Identification Documents - Department - Methodical Management Division 16.30 (Pilsonības un migrācijas lietu pārvaldes - Pasu nodaļa) EET Čiekurkalna 1. līnija 1, k-3 Rīga LV-1026</p>	<p><a href="mailto:marina.svinka@pmlp.gov.lv">marina.svinka@pmlp.gov.lv</a> <a href="mailto:dace.kupce@pmlp.gov.lv">dace.kupce@pmlp.gov.lv</a></p>

<b>MLT</b> MALTA		07.30 - 17.30 CET Summer time: 07:15 - 14.00	National Document Examination Unit	<a href="mailto:doclab.police@gov.mt">doclab.police@gov.mt</a>	Tel.: +356 2294 2729
<b>NLD</b> KONINKRIJK DER NEDERLANDEN		07:00 - 16:00 CET	Expertise Centre Identity Fraud and Documents Royal Marechaussee Schiphol - Ministry of Defense Postbus 90615 2509 LP Den Haag MPC 51 B	<a href="mailto:ECID.FADO@mindef.nl">ECID.FADO@mindef.nl</a>	Tel.: +31 20 603 97 83
<b>POL</b> RZECZPOSPOLITA POLSKA		08:15 - 16:15 CET	Border Guard Headquarters Forensic Laboratory of Border Guard ul. Komitetu Obrony Robotników 23, 02-148 Warsaw	W razie wątpliwości należy skontaktować się z miejscową policją.	
<b>PRT</b> PORTUGAL		08.30 - 20.00 WET	Serviço de Estrangeiros e Fronteiras DCID-UCPAT	<a href="mailto:PRADO@sef.pt">PRADO@sef.pt</a>	Tel.: +351 214 236 200

<p><b>ROU</b> ROMÂNIA</p>		<p>08.00 - 16.00 EET</p>	<p><i>ID documents:</i> Ministry of Internal Affairs, Directorate for Persons Records and Databases Management Str.Obcina Mare nr. 2, sector 6 București</p>	<p><a href="mailto:operator1.depabd@mai.gov.ro">operator1.depabd@mai.gov.ro</a> FAX: +40 21 4134849</p>	<p>Tel.: +40 21 746 3049</p>	
			<p><i>Other documents:</i> Ministry of Internal Affairs General Inspectorate of Romanian Border Police Bd. Geniului, nr. 42 C, sector 6 București</p>	<p><a href="mailto:d1.b1.igpf@mai.gov.ro">d1.b1.igpf@mai.gov.ro</a></p>	<p>Tel.: +40 21 408 7401</p>	
<p><b>SVK</b> SLOVENSKÁ REPUBLIKA</p>				<p>Bureau of Border and Foreign Police of the Presidium of the Police Force Ružinovská 1/B 812 72 Bratislava</p>	<p>V prípade pochybností kontaktujte svoj miestny policajný zbor. <a href="mailto:oacd@minv.sk">oacd@minv.sk</a> FAX: +421 9610 59 115 FAX: +421 9610 59 074</p>	<p>Tel.: +421 9610 50 726 Tel.: +421 9610 50 774</p>
<p><b>SVN</b> REPUBLIKA SLOVENIJA</p>		<p>08.00 - 16.00 CET</p>	<p>Ministry of Interior Republic of Slovenia Stefanova ul. 2 1501 Ljubljana</p>	<p><a href="mailto:gp.mnz@gov.si">gp.mnz@gov.si</a></p>	<p>Tel.: +386 1 428 40 00</p>	
<p><b>SWE -</b> SVERIGE</p>				<p>Police Authority National Operations Department - Border Policing Section PO Box 122 56 102 26 Stockholm</p>	<p>Om tveksamhet råder vänligen kontakta närmaste polisstation. <a href="mailto:utl-cge.rkp@polisen.se">utl-cge.rkp@polisen.se</a></p>	

\* \* \*

**CHE**  
CONFÉDÉRATION  
SUISSE / SCHWEIZ /  
SVIZZERA /  
SVIZRA /  
SWITZERLAND



08.00  
-  
16.30  
CET

Bundesamt für Polizei fedpol  
Document Authentication  
Domain (ADoc)  
Nussbaumstrasse 29  
3003 Bern

[adoc@fedpol.admin.ch](mailto:adoc@fedpol.admin.ch)  
FAX: +41 58 46 41 410

Tel.: +41 58 46 48 700

**ISL**  
ÍSLAND /  
ICELAND /  
ISLANDE



05.30  
-  
17.30  
WET

Document Center - Borderpolice  
at Keflavik Airport -  
Brekkestíg 39  
260 Reykjanesbæ

[LSS.docu@police.is](mailto:LSS.docu@police.is)

Tel.: +354 444 2200

**NOR**  
NORGE /  
NOREG /  
NORWAY



Please contact your local police.

**LIE**  
FÜRSTENTUM  
LIECHTENSTEIN



Landespolizei Kriminalpolizei -  
Kommissariat Kriminaltechnik  
Gewerbeweg 4  
9490 Vaduz

[helen.saxer@lv.li](mailto:helen.saxer@lv.li)  
FAX: +354 425 0952

Tel.: +354 420 182

\* \* \*

**GBR**  
UNITED KINGDOM OF  
GREAT BRITAIN AND  
NORTHERN IRELAND



Local Police  
or  
UK Border Agency Enforcement  
Offices

In case of doubt please  
contact your local police.

\* \* \*

### *Neighbouring countries*

**MDA**  
REPUBLICA  
MOLDOVA



08.00  
-  
17.00  
EET

Ministry of Internal Affairs of the  
Republic of Moldova,  
Department of the Border Police,  
Document Expertise Directorate  
  
MD 2012, mun. Chişină, str.  
Petricani 19

[docsec@border.gov.md](mailto:docsec@border.gov.md)

Tel.: +373 22 259 634

**UKR**  
УКРАЇНА /  
UKRAINE



State Migration Service of Ukraine

[relations@dmsu.gov.ua](mailto:relations@dmsu.gov.ua)  
[shpak@dmsu.gov.ua](mailto:shpak@dmsu.gov.ua)

+ 38 044 279 05 31