



Council of the  
European Union

Brussels, 17 December 2019  
(OR. en)

5952/3/19  
REV 3

FAUXDOC 7  
COMIX 55

**NOTE**

---

From:	General Secretariat of the Council
To:	Delegations
No. prev. doc.:	5952/2/19 REV 2
Subject:	List of national contact points available to the general public for information on identity and travel documents

---

Delegations will find attached the revised list of national contact points available to the general public (via <http://www.consilium.europa.eu/prado/en/prado-contacts.html>) for information on identity and travel documents.

*Participating countries*

[AUT](#) - [Österreich](#)

[BEL](#) - [België / Belgique / Belgien](#)

[BGR](#) - [България](#)

[CYP](#) - [Κύπρος](#)

[CZE](#) - [Česko](#)

[DEU](#) - [Deutschland](#)

[DNK](#) - [Danmark](#)

[EST](#) - [Eesti](#)

[ESP](#) - [España](#)

[FIN](#) - [Suomi / Finland](#)

[FRA](#) - [France](#)

[GBR](#) - [United Kingdom](#)

[GRC](#) - [Ελλάς](#)

[HRV](#) - [Hrvatska](#)

[HUN](#) - [Magyarország](#)

[IRL](#) - [Éire / Ireland](#)

[ITA](#) - [Italia](#)

[LTU](#) - [Lietuva](#)

[LUX](#) - [Luxembourg / Luxemburg](#)

[LVA](#) - [Latvija](#)

[MLT](#) - [Malta](#)

[NLD](#) - [Nederland](#)

[POL](#) - [Polska](#)

[PRT](#) - [Portugal](#)

[ROU](#) - [România](#)

[SVK](#) - [Slovensko](#)

[SVN](#) - [Slovenija](#)

[SWE](#) - [Sverige](#)

[CHE](#) - [Schweiz / Suisse / Svizzera](#)

[ISL](#) - [Ísland](#)

[NOR](#) - [Norge](#)

\* \* \*

*Associated Schengen country, not participating*

[LIE](#) - [Liechtenstein](#)

\* \* \*

*Neighbouring countries*

[MDA](#) - [Moldova](#)

[UKR](#) - [Україна / Ukraine](#)

**AUT**  
REPUBLIK  
ÖSTERREICH



08.00  
-  
16.00  
CET

Bundesministerium für Inneres  
Herrengasse 7  
Postfach 100  
1014 Wien

[post@bmi.gv.at](mailto:post@bmi.gv.at)

**BEL**  
ROYAUME DE  
BELGIQUE /  
KONINKRIJK BELGIË /  
KÖNIGREICH  
BELGIEN



*Document numbers - ID  
documents:*

FOD Binnenlandse Zaken -  
Instellingen en Bevolking -  
Rijksregister \* SPF Intérieur -  
Institutions et Population -  
Registre National  
Park Atrium, Rue des colonies  
/ Koloniënstraat 11  
1000 Bruxelles / Brussel

[info@checkdoc.be](mailto:info@checkdoc.be)

<https://www.checkdoc.be/>

*Travel documents (passports):*

Federale Overheidsdienst  
Buitenlandse Zaken - Dienst  
reis- en identiteitsdocumenten  
\* Service public fédéral  
Affaires étrangères - Service  
documents de voyage et  
d'identité  
Rue des Petits Carmes /  
Karmelietenstraat 15  
1000 Bruxelles / Brussel

[paspoort@diplobel.fed.be](mailto:paspoort@diplobel.fed.be)

[passeport@diplobel.fed.be](mailto:passeport@diplobel.fed.be)

FAX: +32.2.507 89 58

Tel.: +32 2 501 81 11

**BGR**  
РЕПУБЛИКА  
БЪЛГАРИЯ /  
REPUBLIC OF  
BULGARIA



08.30  
-  
17.30  
EET

Ministry of Interior  
Identity Documents Directorate  
48, Maria Luiza Blvd.  
1202 Sofia

[int.151@mvr.bg](mailto:int.151@mvr.bg)

Tel.: +359 2 982 39 94

**CYP**  
ΚΥΠΡΙΑΚΗ  
ΔΗΜΟΚΡΑΤΙΑ /  
KIBRIS CUMHURİYETİ  
/  
REPUBLIC OF  
CYPRUS



Cyprus Police  
Forensic Document  
Examination Laboratory  
Criminalistic Services  
Department  
1478 Nicosia

[cs.registry@police.gov.cy](mailto:cs.registry@police.gov.cy)

FAX: +357 2 280 86 09

Tel.: +357 2 280 84 26  
+ 357 2 280 83 66

Σε αμφίβολες περιπτώσεις, να  
αποτείνεστε στο τοπικό σας  
αστυνομικό τμήμα.

**CZE**  
ČESKÁ REPUBLIKA



07.30  
-  
16.00  
CET

Directorate of Foreign Police  
Service, National Centre for  
Documents Examination

Olšanská 2  
130 51 Prague 3

V případě pochybností se obraťte na  
místní policejní služebnu.

**DEU**  
BUNDESREPUBLIK  
DEUTSCHLAND



Mon-  
Thu  
07.00  
-  
17.00  
Fri  
07.00  
-  
15.00  
CET

Bundespolizeipräsidium  
Referat 33  
Heinrich-Mann-Allee 103  
14473 Potsdam

[bpolp@polizei.bund.de](mailto:bpolp@polizei.bund.de)

FAX: +49 331 97997 1010

Tel.: +49 331 979 970

Hotline der Bundespolizei für alle  
Fälle:

+49 800 6 888 000

In konkreten Zweifelsfällen wenden  
Sie sich bitte an Ihre örtliche  
Polizeidienststelle. Notruf 110.

**DNK**  
DANMARK



Danish National Police  
Department for International  
Communication

I tvivlstilfælde kontaktes det lokale  
politi.

Ejby Industrivej 125 – 135  
DK-2600 Glostrup

**ESP**  
ESPAÑA



09.00  
-  
21.00  
CET

COMISARÍA GENERAL DE  
EXTRANJERÍA Y  
FRONTERAS  
Calle General Pardiñas 90  
BIS°  
28006 Madrid

En caso de duda, dirijase a las  
autoridades policiales locales.

**FIN**  
SUOMI ♦ FINLAND



07.00 Border Guard - Gulf of Finland  
- Coast Guard District, Helsinki  
24.00 Border Control Unit /  
EET Document Examination

PO Box 12  
01531 Vantaa

[docu@raja.fi](mailto:docu@raja.fi)

FAX: +358 295 411 545

Tel.: +358 295 426 650

**EST**  
EESTI



08.00 Police and Border Guard  
- Board - Intelligence  
17.00 Management Bureau,  
EET Intelligence Analysis Division

Pärnu Mnt. 139  
15060 Tallinn

[pass@politsei.ee](mailto:pass@politsei.ee)

Kahtluse korral pöörduge palun oma  
kohaliku politseiasutuse poole.

Tel.: + 372 614 9198

+ 372 614 9147

**FRA**  
RÉPUBLIQUE  
FRANÇAISE



09:00 Ministère de l'Intérieur,  
- Direction Centrale de la Police  
Aux Frontières - DEFDI -  
18:00 Division de l'Expertise en  
CET Fraude Documentaire et à  
l'Identité  
27, cours des Petites Ecuries  
77185 Lognes

[dcpaf-defdi-](mailto:dcpaf-defdi-)

[expertise@interieur.gouv.fr](mailto:expertise@interieur.gouv.fr)

En cas de doute, veuillez contacter le  
bureau de police le plus proche.

Tel.: +33 1 60 37 17 61

<p><b>GBR</b> UNITED KINGDOM OF GREAT BRITAIN AND NORTHERN IRELAND</p>		<p>Local Police or UK Border Agency Enforcement Offices</p>	<p>In case of doubt please contact your local police.</p>
<p><b>GRC</b> ΕΛΛΗΝΙΚΗ ΔΗΜΟΚΡΑΤΙΑ</p>		<p>07.30 - 15.00 EET Hellenic Police Headquarters Forensic Science Division Counterfeit and Forgery Section Antigonis Str. 2-6 &amp; Leoforos Athinon 10442 Athens</p>	<p><a href="mailto:forgelab@astynomia.gr">forgelab@astynomia.gr</a> Tel.: +30 210 5103 268 FAX: +30 210 5103 261 +30 210 5103 249</p>
<p><b>HRV</b> REPUBLIKA HRVATSKA</p>		<p>08.00 - 16.00 CET Ministry of Interior General Police Directorate Forensic Science Centre „Ivan Vucetic“ Ilica 335 10 000 Zagreb</p>	<p>FAX: + 385 1 37 88 051 Tel.: +385 1 37 88 165</p>
<p><b>HUN</b> MAGYARORSZÁG</p>		<p>07.30 - 16.00 CET Országos Rendőr- főkapitányság Rendészeti Főigazgatóság Határrendészeti Főosztály Documentációs Osztály</p>	<p><a href="mailto:dokumentacio@orfk.police.hu">dokumentacio@orfk.police.hu</a> Tel.: +36 1 4435 447 FAX: +36 1 4435 452</p>

**IRL**  
ÉIRE / IRELAND



09.00 Garda National Immigration  
- Bureau  
17.00 13-14 Burgh Quay  
WET Dublin 2  
(GMT)

[GNIB\\_DV@garda.ie](mailto:GNIB_DV@garda.ie)

Tel.: +353 1 666 9100

**ITA**  
REPUBBLICA  
ITALIANA



08.00 Direzione Centrale Anticrimine  
- Servizio Polizia Scientifica,  
14.00 Divisione II Sezione III, Identità  
+ Grafica e Falso Documentale  
15:00  
- Via Tuscolana 1548  
18:00 00173 Roma  
CET

In caso di dubbio si prega di  
contattare il locale ufficio di polizia.

**LTU**  
LIETUVOS  
RESPUBLIKA



08.00 State Border Guard Service  
- Criminal Investigation Board,  
17.00 Forensic Science Unit  
EET

[sbgs.docucentre@vrm.lt](mailto:sbgs.docucentre@vrm.lt)

Tel.: +370 5 219 8222

24/7 State Border Guard Service  
National Coordination Center

[vilnius.vsat.ob@vsat.vrm.lt](mailto:vilnius.vsat.ob@vsat.vrm.lt)

FAX: +370 5 271 9306

Tel.: +370 5 271 9305

<p><b>LUX</b> GRAND-DUCHÉ DE LUXEMBOURG</p>		<p>09.00 - 11.30 + 13.00 - 16.30 CET</p> <p>Ministère des Affaires Etrangères et de l'Immigration - Bureau des passeports, Visas et Légalisations-</p>	<p><a href="mailto:service.passeports@mae.etat.lu">service.passeports@mae.etat.lu</a></p>	<p>Tel.: +352 478 8300</p>
<p><b>LVA</b> LATVIJAS REPUBLIKA</p>		<p>08.00 - 16.30 EET</p> <p>Office of Citizenship and Migration Affairs - Identification Documents Department - Methodical Management Division (Pilsonības un migrācijas lietu pārvaldes - Pasu nodaļa)</p> <p>Čiekurkalna 1. līnija 1, k-3 Rīga LV-1026</p>	<p><a href="mailto:marina.svinka@pmlp.gov.lv">marina.svinka@pmlp.gov.lv</a> <a href="mailto:dace.kupce@pmlp.gov.lv">dace.kupce@pmlp.gov.lv</a></p>	
<p><b>MLT</b> MALTA</p>		<p>07.30 - 17.30 CET Sum- mer time: 07:15 - 14.00</p> <p>National Document Examination Unit</p>	<p><a href="mailto:doclab.police@gov.mt">doclab.police@gov.mt</a></p>	<p>Tel.: +356 2294 2729</p>

**NLD**  
KONINKRIJK DER  
NEDERLANDEN



07:00  
-  
16:00  
CET

Expertise Centre Identity  
Fraud and Documents  
Royal Marechaussee Schiphol  
- Ministry of Defense

[ECID.FADO@mindef.nl](mailto:ECID.FADO@mindef.nl)

Tel.: +31 20 603 97 83

Postbus 90615  
2509 LP Den Haag  
MPC 51 B

**POL**  
RZECZPOSPOLITA  
POLSKA



08:15  
-  
16:15  
CET

Border Guard Headquarters  
Forensic Laboratory of Border  
Guard

W razie wątpliwości należy  
skontaktować się z miejscową  
policją.

ul. Komitetu Obrony  
Robotników 23,  
02-148 Warsaw

**PRT**  
PORTUGAL



08.30  
-  
20.00  
WET

Serviço de Estrangeiros e  
Fronteiras  
DCID-UCPAT

[PRADO@sef.pt](mailto:PRADO@sef.pt)

Tel.: +351 214 236 200

**ROU**  
ROMÂNIA



08.00  
-  
16.00  
EET

ID documents:

Ministry of Internal Affairs,  
Directorate for Persons  
Records and Databases  
Management

[operator1.depabd@mai.gov.ro](mailto:operator1.depabd@mai.gov.ro)

Tel.: +40 21 746 3049

FAX: +40 21 4134849

Str.Obcina Mare nr. 2, sector 6  
București

Other documents:

Ministry of Internal Affairs  
General Inspectorate of  
Romanian Border Police

[d1.b1.igpf@mai.gov.ro](mailto:d1.b1.igpf@mai.gov.ro)

Tel.: +40 21 408 7401

Bd. Geniului, nr. 42 C, sector 6  
București

**SVK**  
SLOVENSKÁ  
REPUBLIKA



Bureau of Border and Foreign  
Police of the Presidium of the  
Police Force

V prípade pochybností kontaktujte  
svoj miestny policajný zbor.

Tel.: +421 9610 50 726

Tel.: +421 9610 50 774

[oacd@minv.sk](mailto:oacd@minv.sk)

Ružinovská 1/B  
812 72 Bratislava

FAX: +421 9610 59 115

FAX: +421 9610 59 074

**SVN**  
REPUBLIKA  
SLOVENIJA



08.00 Ministry of Interior Republic of  
- Slovenia  
16.00  
CET Stefanova ul. 2  
1501 Ljubljana

[gp.mnz@gov.si](mailto:gp.mnz@gov.si)

Tel.: +386 1 428 40 00

**SWE -**  
SVERIGE



Police Authority  
National Operations  
Department - Border Policing  
Section

Om tveksamhet råder vänligen  
kontakta närmaste polisstation.

[utl-cge.rkp@polisen.se](mailto:utl-cge.rkp@polisen.se)

PO Box 122 56  
102 26 Stockholm

\* \* \*

**CHE**

CONFÉDÉRATION  
SUISSE / SCHWEIZ /  
SVIZZERA /  
SVIZRA /  
SWITZERLAND



08.00 Bundesamt für Polizei fedpol  
- Document Authentication  
16.30 Domain (ADoc)  
CET Nussbaumstrasse 29  
3003 Bern

[adoc@fedpol.admin.ch](mailto:adoc@fedpol.admin.ch)

FAX: +41 58 46 41 410

Tel.: +41 58 46 48 700

**ISL**  
ÍSLAND /  
ICELAND /  
ISLANDE



05.30  
-  
17.30  
WET

Document Center - Borderpolice  
at Keflavik Airport -

[LSS.docu@police.is](mailto:LSS.docu@police.is)

Tel.: +354 444 2200

Brekkustíg 39  
260 Reykjanesbæ

**NOR**  
NORGE /  
NOREG /  
NORWAY



Please contact your local police.

**LIE**  
FÜRSTENTUM  
LIECHTENSTEIN



Landespolizei Kriminalpolizei -  
Kommissariat Kriminaltechnik

[helen.saxer@lv.li](mailto:helen.saxer@lv.li)

Tel.: +354 420 182

Gewerbeweg 4  
9490 Vaduz

FAX: +354 425 0952

\* \* \*

## Neighbouring countries

<b>MDA</b> REPUBLICA MOLDOVA		08.00 - 17.00 EET	Ministry of Internal Affairs of the Republic of Moldova, Department of the Border Police, Document Expertise Directorate  MD 2012, mun. Chişină, str. Petricani 19	<a href="mailto:docsec@border.gov.md">docsec@border.gov.md</a>	Tel.: +373 22 259 634
<b>UKR</b> УКРАЇНА / UKRAINE			State Migration Service of Ukraine	<a href="mailto:relations@dmsu.gov.ua">relations@dmsu.gov.ua</a> <a href="mailto:shpak@dmsu.gov.ua">shpak@dmsu.gov.ua</a>	+ 38 044 279 05 31