



Council of the
European Union

Brussels, 11 November 2019
(OR. en)

5952/2/19
REV 2

FAUXDOC 7
COMIX 55

NOTE

From:	General Secretariat of the Council
To:	Delegations
No. prev. doc.:	5952/1/19 REV 1
Subject:	List of national contact points available to the general public for information on identity and travel documents

Delegations will find attached the revised list of national contact points available to the general public (via <http://www.consilium.europa.eu/prado/en/prado-contacts.html>) for information on identity and travel documents.

Participating countries

AUT - Österreich
BEL - België / Belgique / Belgien
BGR - България
CYP - Κύπρος
CZE - Česko
DEU - Deutschland
DNK - Danmark
EST - Eesti
ESP - España
FIN - Suomi ♦ Finland
FRA - France
GBR - United Kingdom
GRC - Ελλάς

HRV - Hrvatska
HUN - Magyarország
IRL - Éire / Ireland
ITA - Italia
LTU - Lietuva
LUX - Luxembourg / Luxemburg
LVA - Latvija
MLT - Malta
NLD - Nederland
POL - Polska
PRT - Portugal
ROU - România
SVK - Slovensko
SVN - Slovenija
SWE - Sverige

CHE - Schweiz / Suisse / Svizzera

ISL - Ísland

NOR - Norge

* * *

Associated Schengen country, not participating

LIE - Liechtenstein

* * *

Neighbouring countries

MDA - Moldova

UKR - Україна / Ukraine

AUT
REPUBLIK
ÖSTERREICH



08.00
-
16.00
CET

Bundesministerium für Inneres
Herrengasse 7
Postfach 100
1014 Wien

post@bmi.gv.at

BEL
ROYAUME DE
BELGIQUE /
KONINKRIJK BELGIË /
KÖNIGREICH
BELGIEN



*Document numbers - ID
documents:*
FOD Binnenlandse Zaken -
Instellingen en Bevolking -
Rijksregister * SPF Intérieur -
Institutions et Population -
Registre National
Park Atrium, Rue des colonies
/ Koloniënstraat 11
1000 Bruxelles / Brussel

info@checkdoc.be

<https://www.checkdoc.be/>

Travel documents (passports):
Federale Overheidsdienst
Buitenlandse Zaken - Dienst
reis- en identiteitsdocumenten
* Service public fédéral
Affaires étrangères - Service
documents de voyage et
d'identité
Rue des Petits Carmes /
Karmelietenstraat 15
1000 Bruxelles / Brussel

paspoort@diplobel.fed.be
passeport@diplobel.fed.be

Tel.: +32 2 501 81 11

FAX: +32.2.507 89 58

BGR
РЕПУБЛИКА
БЪЛГАРИЯ /
REPUBLIC OF
BULGARIA







08.30
-
17.30
EET

Ministry of Interior
Identity Documents Directorate
48, Maria Luiza Blvd.
1202 Sofia

int.151@mvr.bg

Tel.: +359 2 982 39 94

<p>CYP ΚΥΠΡΙΑΚΗ ΔΗΜΟΚΡΑΤΙΑ / KIBRIS CUMHURİYETİ / REPUBLIC OF CYPRUS</p>		<p>1.</p>	<p>Cyprus Police Forensic Document Examination Laboratory Criminalistic Services Department 1478 Nicosia</p>	<p>cs.registry@police.gov.cy FAX: +357 2 280 86 09 Σε αμφίβολες περιπτώσεις, να αποτείνεστε στο τοπικό σας αστυνομικό τμήμα.</p>	<p>Tel.: +357 2 280 84 26 + 357 2 280 83 66</p>
<p>CZE ČESKÁ REPUBLIKA</p>		<p>07.30 - 16.00 CET</p>	<p>Directorate of Foreign Police Service, National Centre for Documents Examination Olšanská 2 130 51 Prague 3</p>	<p>V případě pochybností se obraťte na místní policejní služebnu.</p>	
<p>DEU BUNDESREPUBLIK DEUTSCHLAND</p>		<p>Mon- Thu 07.00 - 17.00 Fri 07.00 - 15.00 CET</p>	<p>Bundespolizeipräsidium Referat 33 Heinrich-Mann-Allee 103 14473 Potsdam</p>	<p>bpolp@polizei.bund.de FAX: +49 331 97997 1010 Hotline der Bundespolizei für alle Fälle: In konkreten Zweifelsfällen wenden Sie sich bitte an Ihre örtliche Polizeidienststelle. Notruf 110.</p>	<p>Tel.: +49 331 979 970 +49 800 6 888 000</p>
<p>DNK DANMARK</p>			<p>Danish National Police Department for International Communication Ejby Industrivej 125 – 135 DK-2600 Glostrup</p>	<p>I tvivlstilfælde kontaktes det lokale politi.</p>	

ESP ESPAÑA		09.00 - 21.00 CET	COMISARÍA GENERAL DE EXTRANJERÍA Y FRONTERAS Calle General Pardiñas 90 BIS° 28006 Madrid	En caso de duda, dirijase a las autoridades policiales locales.	
FIN SUOMI ♦ FINLAND		07.00 - 24.00 EET	Border Guard - Gulf of Finland Coast Guard District, Helsinki Border Control Unit / Document Examination PO Box 12 01531 Vantaa	docu@raja.fi FAX: +358 295 411 545	Tel.: +358 295 426 650
EST EESTI		08.00 - 17.00 EET	Police and Border Guard Board - Intelligence Management Bureau, Intelligence Analysis Division Pärnu Mnt. 139 15060 Tallinn	pass@politsei.ee Kahtluse korral pöörduge palun oma kohaliku politseiasutuse poole.	Tel.: + 372 614 9198 + 372 614 9147
FRA RÉPUBLIQUE FRANÇAISE		09:00 - 18:00 CET	Ministère de l'Intérieur, Direction Centrale de la Police Aux Frontières - DEFDI - Division de l'Expertise en Fraude Documentaire et à l'Identité 27, cours des Petites Ecuries 77185 Lognes	dcpaf-defdi- expertise@interieur.gouv.fr En cas de doute, veuillez contacter le bureau de police le plus proche.	Tel.: +33 1 60 37 17 61

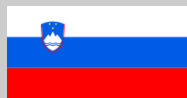
<p>GBR UNITED KINGDOM OF GREAT BRITAIN AND NORTHERN IRELAND</p>		<p>Local Police or UK Border Agency Enforcement Offices</p>	<p>In case of doubt please contact your local police.</p>
<p>GRC ΕΛΛΗΝΙΚΗ ΔΗΜΟΚΡΑΤΙΑ</p>		<p>07.30 - 15.00 EET</p> <p>Hellenic Police Headquarters Forensic Science Division Counterfeit and Forgery Section Antigonis Str. 2-6 & Leoforos Athinon 10442 Athens</p>	<p>forgelab@astynomia.gr FAX: +30 210 5103 261</p> <p>Tel.: +30 210 5103 268 +30 210 5103 249</p>
<p>HRV REPUBLIKA HRVATSKA</p>		<p>08.00 - 16.00 CET</p> <p>Ministry of Interior General Police Directorate Forensic Science Centre „Ivan Vucetic“ Ilica 335 10 000 Zagreb</p>	<p>FAX: + 385 1 37 88 051</p> <p>Tel.: +385 1 37 88 165</p>
<p>HUN MAGYARORSZÁG</p>		<p>07.30 - 16.00 CET</p> <p>Országos Rendőr- főkapitányság Rendészeti Főigazgatóság Határrendészeti Főosztály Documentációs Osztály</p>	<p>dokumentacio@orfk.police.hu FAX: +36 1 4435 452</p> <p>Tel.: +36 1 4435 447</p>

<p>IRL ÉIRE / IRELAND</p>		<p>09.00 - 17.00 WET (GMT)</p>	<p>Garda National Immigration Bureau 13-14 Burgh Quay Dublin 2</p>	<p>GNIB_DV@garda.ie</p>	<p>Tel.: +353 1 666 9100</p>
<p>ITA REPUBBLICA ITALIANA</p>		<p>08.00 - 14.00 + 15:00 - 18:00 CET</p>	<p>Direzione Centrale Anticrimine Servizio Polizia Scientifica, Divisione II Sezione III, Identità Grafica e Falso Documentale Via Tuscolana 1548 00173 Roma</p>	<p>In caso di dubbio si prega di contattare il locale ufficio di polizia.</p>	
<p>LTU LIETUVOS RESPUBLIKA</p>		<p>08.00 - 17.00 EET 24/7</p>	<p>State Border Guard Service Criminal Investigation Board, Forensic Science Unit State Border Guard Service National Coordination Center</p>	<p>sbgs.docucentre@vrm.lt vilnius.vsatsat.ob@vsat.vrm.lt FAX: +370 5 271 9306</p>	<p>Tel.: +370 5 219 8222 Tel.: +370 5 271 9305</p>
<p>LUX GRAND-DUCHÉ DE LUXEMBOURG</p>		<p>09.00 - 11.30 + 13.00 - 16.30 CET</p>	<p>Ministère des Affaires Etrangères et de l'Immigration - Bureau des passeports, Visas et Légalisations-</p>	<p>service.passeports@mae.etat.lu FAX: +352 22 0291</p>	<p>Tel.: +352 478 8300</p>

<p>LVA LATVIJAS REPUBLIKA</p>		<p>08.00 - 16.30 EET</p>	<p>Office of Citizenship and Migration Affairs - Identification Documents Department - Methodical Management Division (Pilsonības un migrācijas lietu pārvaldes - Pasu nodaļa) Čiekurkalna 1. līnija 1, k-3 Rīga LV-1026</p>	<p>marina.svinka@pmlp.gov.lv dace.kupce@pmlp.gov.lv</p>	
<p>MLT MALTA</p>		<p>07.30 - 17.30 CET Summer time: 07:15 - 14.00</p>	<p>National Document Examination Unit</p>	<p>doclab.police@gov.mt</p>	<p>Tel.: +356 2294 2729</p>
<p>NLD KONINKRIJK DER NEDERLANDEN</p>		<p>07:00 - 16:00 CET</p>	<p>Expertise Centre Identity Fraud and Documents Royal Marechaussee Schiphol - Ministry of Defense Postbus 90615 2509 LP Den Haag MPC 51 B</p>	<p>ECID.FADO@mindef.nl</p>	<p>Tel.: +31 20 603 97 83</p>

POL RZECZPOSPOLITA POLSKA		08:15 - 16:15 CET	Border Guard Headquarters Forensic Laboratory of Border Guard ul. Komitetu Obrony Robotników 23, 02-148 Warsaw	W razie wątpliwości należy skontaktować się z miejscową policją.	
PRT PORTUGAL		08.30 - 20.00 WET	Serviço de Estrangeiros e Fronteiras DCID-UCPAT	PRADO@sef.pt FAX: +351 21 42 36 634	Tel.: +351 21 42 36 200
ROU ROMÂNIA		08.00 - 16.00 EET	<u><i>ID documents:</i></u> Ministry of Internal Affairs, Directorate for Persons Records and Databases Management Str.Obcina Mare nr. 2, sector 6 București	operator1.depabd@mai.gov.ro FAX: +40 21 4134849	Tel.: +40 21 746 3049
SVK SLOVENSKÁ REPUBLIKA			Bureau of Border and Foreign Police of the Presidium of the Police Force Ružinovská 1/B 812 72 Bratislava	V prípade pochybností kontaktujte svoj miestny policajný zbor. oacd@minv.sk FAX: +421 9610 59 115 FAX: +421 9610 59 074	Tel.: +421 9610 50 726 Tel.: +421 9610 50 774

SVN
REPUBLIKA
SLOVENIJA



08.00 Ministry of Interior Republic of
- Slovenia
16.00 Stefanova ul. 2
CET 1501 Ljubljana

gp.mnz@gov.si

Tel.: +386 1 428 40 00

SWE -
SVERIGE



Police Authority
National Operations
Department - Border Policing
Section
PO Box 122 56
102 26 Stockholm

Om tveksamhet råder vänligen
kontakta närmaste polisstation.

utl-cge.rkp@polisen.se

* * *

<p>CHE CONFÉDÉRATION SUISSE / SCHWEIZ / SVIZZERA / SVIZRA / SWITZERLAND</p>		<p>08.00 - 16.30 CET</p>	<p>Bundesamt für Polizei fedpol Document Authentication Domain (ADoc) Nussbaumstrasse 29 3003 Bern</p>	<p>adoc@fedpol.admin.ch FAX: +41 58 46 41 410</p>	<p>Tel.: +41 58 46 48 700</p>		
<p>ISL ÍSLAND / ICELAND / ISLANDE</p>		<p>05.30 - 17.30 WET</p>	<p>Document Center - Borderpolice at Keflavik Airport - Brekkestíg 39 260 Reykjanesbæ</p>	<p>LSS.docu@police.is</p>	<p>Tel.: +354 444 2200</p>		
<p>NOR NORGE / NOREG / NORWAY</p>		<p>Please contact your local police.</p>					
<p>LIE FÜRSTENTUM LIECHTENSTEIN</p>		<p>Landespolizei Kriminalpolizei - Kommissariat Kriminaltechnik Gewerbeweg 4 9490 Vaduz</p>				<p>helen.saxer@llv.li FAX: +354 425 0952</p>	<p>Tel.: +354 420 182</p>

* * *

Neighbouring countries

MDA
REPUBLICA
MOLDOVA



08.00
-
17.00
EET

Ministry of Internal Affairs of the
Republic of Moldova,
Department of the Border Police,
Document Expertise Directorate

MD 2012, mun. Chişină, str.
Petricani 19

docsec@border.gov.md

Tel.: +373 22 259 634

UKR
УКРАЇНА /
UKRAINE



State Migration Service of Ukraine

relations@dmsu.gov.ua

shpak@dmsu.gov.ua

+ 38 044 279 05 31