



Council of the
European Union

Brussels, 12 September 2019
(OR. en)

5952/1/19
REV 1

FAUXDOC 7
COMIX 55

NOTE

From:	General Secretariat of the Council
To:	Delegations
No. prev. doc.:	5952/19
Subject:	List of national contact points available to the general public for information on identity and travel documents

Delegations will find attached the revised list of national contact points available to the general public (via <http://www.consilium.europa.eu/prado/en/prado-contacts.html>) for information on identity and travel documents.

Participating countries

AUT - Österreich
BEL - België / Belgique / Belgien
BGR - България
CYP - Κύπρος
CZE - Česko
DEU - Deutschland
DNK - Danmark
EST - Eesti
ESP - España
FIN - Suomi ♦ Finland
FRA - France
GBR - United Kingdom
GRC - Ελλάς

HRV - Hrvatska
HUN - Magyarország
IRL - Éire / Ireland
ITA - Italia
LTU - Lietuva
LUX - Luxembourg / Luxemburg
LVA - Latvija
MLT - Malta
NLD - Nederland
POL - Polska
PRT - Portugal
ROU - România
SVK - Slovensko
SVN - Slovenija
SWE - Sverige

CHE - Schweiz / Suisse / Svizzera
ISL - Ísland
NOR - Norge
* * *

Associated Schengen country, not participating

LIE - Liechtenstein
* * *

Neighbouring countries

MDA - Moldova
UKR - Україна / Ukraine

AUT
REPUBLIK
ÖSTERREICH



08.00 Bundesministerium für Inneres
- Herrengasse 7
16.00 Postfach 100
CET 1014 Wien

post@bmi.gv.at

BEL
ROYAUME DE
BELGIQUE /
KONINKRIJK BELGIË /
KÖNIGREICH
BELGIEN



Document numbers - ID documents:
FOD Binnenlandse Zaken -
Instellingen en Bevolking -
Rijksregister * SPF Intérieur -
Institutions et Population -
Registre National
Park Atrium, Rue des colonies
/ Koloniënstraat 11
1000 Bruxelles / Brussel

info@checkdoc.be

<https://www.checkdoc.be/>

Travel documents (passports):
Federale Overheidsdienst
Buitenlandse Zaken - Dienst
reis- en identiteitsdocumenten
* Service public fédéral
Affaires étrangères - Service
documents de voyage et
d'identité
Rue des Petits Carmes /
Karmelietenstraat 15
1000 Bruxelles / Brussel

paspoort@diplobel.fed.be
passeport@diplobel.fed.be

Tel.: +32 2 501 81 11

FAX: +32.2.507 89 58





BGR
РЕПУБЛИКА
БЪЛГАРИЯ /
REPUBLIC OF
BULGARIA



08.30
-
17.30
EET
Ministry of Interior
Identity Documents Directorate
48, Maria Luiza Blvd.
1202 Sofia

int.151@mvr.bg

Tel.: +359 2 982 39 94

<p>CYP ΚΥΠΡΙΑΚΗ ΔΗΜΟΚΡΑΤΙΑ / KIBRIS CUMHURİYETİ / REPUBLIC OF CYPRUS</p>		<p>1.</p>	<p>Cyprus Police Forensic Document Examination Laboratory Criminalistic Services Department 1478 Nicosia</p>	<p>cs.registry@police.gov.cy FAX: +357 2 280 86 09 Σε αμφίβολες περιπτώσεις, να αποτείνεστε στο τοπικό σας αστυνομικό τμήμα.</p>	<p>Tel.: +357 2 280 84 26 + 357 2 280 83 66</p>
<p>CZE ČESKÁ REPUBLIKA</p>		<p>07.30 - 16.00 CET</p>	<p>Directorate of Foreign Police Service, National Centre for Documents Examination Olšanská 2 130 51 Prague 3</p>	<p>V případě pochybností se obraťte na místní policejní služebnu.</p>	
<p>DEU BUNDESREPUBLIK DEUTSCHLAND</p>		<p>Mon- Thu 07.00 - 17.00 Fri 07.00 - 15.00 CET</p>	<p>Bundespolizeipräsidium Referat 33 Heinrich-Mann-Allee 103 14473 Potsdam</p>	<p>bpolp@polizei.bund.de FAX: +49 331 97997 1010 Hotline der Bundespolizei für alle Fälle: In konkreten Zweifelsfällen wenden Sie sich bitte an Ihre örtliche Polizeidienststelle. Notruf 110.</p>	<p>Tel.: +49 331 979 970 +49 800 6 888 000</p>
<p>DNK DANMARK</p>			<p>The National Commissioner of the Danish Police, National Forensic Services, Questioned Documents Units Polititorvet 14 DK- 1780 København V</p>	<p>I tvivlstilfælde kontaktes det lokale politi.</p>	

ESP ESPAÑA		09.00 - 21.00 CET	COMISARÍA GENERAL DE EXTRANJERÍA Y FRONTERAS Calle General Pardiñas 90 BIS° 28006 Madrid	En caso de duda, dirijase a las autoridades policiales locales.	
FIN SUOMI ♦ FINLAND		07.00 - 24.00 EET	Border Guard - Gulf of Finland Coast Guard District, Helsinki Border Control Unit / Document Examination PO Box 12 01531 Vantaa	docu@raja.fi FAX: +358 295 411 545	Tel.: +358 295 426 650
EST EESTI		08.00 - 17.00 EET	Police and Border Guard Board - Intelligence Management Bureau, Intelligence Analysis Division Pärnu Mnt. 139 15060 Tallinn	pass@politsei.ee Kahtluse korral pöörduge palun oma kohaliku politseiasutuse poole.	Tel.: + 372 614 9198 + 372 614 9147
FRA RÉPUBLIQUE FRANÇAISE		09:00 - 18:00 CET	Ministère de l'Intérieur, Direction Centrale de la Police Aux Frontières - DEFDI - Division de l'Expertise en Fraude Documentaire et à l'Identité 27, cours des Petites Ecuries 77185 Lognes	dcpaf-defdi- expertise@interieur.gouv.fr En cas de doute, veuillez contacter le bureau de police le plus proche.	Tel.: +33 1 60 37 17 61

<p>GBR UNITED KINGDOM OF GREAT BRITAIN AND NORTHERN IRELAND</p>		<p>Local Police or UK Border Agency Enforcement Offices</p>	<p>In case of doubt please contact your local police.</p>
<p>GRC ΕΛΛΗΝΙΚΗ ΔΗΜΟΚΡΑΤΙΑ</p>		<p>07.30 - 15.00 EET</p> <p>Hellenic Police Headquarters Forensic Science Division Counterfeit and Forgery Section Antigonis Str. 2-6 & Leoforos Athinon 10442 Athens</p>	<p>forgelab@astynomia.gr FAX: +30 210 5103 261</p> <p>Tel.: +30 210 5103 268 +30 210 5103 249</p>
<p>HRV REPUBLIKA HRVATSKA</p>		<p>08.00 - 16.00 CET</p> <p>Ministry of Interior General Police Directorate Forensic Science Centre „Ivan Vucetic“ Ilica 335 10 000 Zagreb</p>	<p>FAX: + 385 1 37 88 051</p> <p>Tel.: +385 1 37 88 165</p>
<p>HUN MAGYARORSZÁG</p>		<p>07.30 - 16.00 CET</p> <p>Országos Rendőr- főkapitányság Rendészeti Főigazgatóság Határrendészeti Főosztály Documentációs Osztály</p>	<p>dokumentacio@orfk.police.hu FAX: +36 1 4435 452</p> <p>Tel.: +36 1 4435 447</p>

<p>IRL ÉIRE / IRELAND</p>		<p>09.00 - 17.00 WET (GMT)</p>	<p>Garda National Immigration Bureau 13-14 Burgh Quay Dublin 2</p>	<p>GNIB_DV@garda.ie</p>	<p>Tel.: +353 1 666 9100</p>
<p>ITA REPUBBLICA ITALIANA</p>		<p>08.00 - 14.00 + 15:00 - 18:00 CET</p>	<p>Direzione Centrale Anticrimine Servizio Polizia Scientifica, Divisione II Sezione III, Identità Grafica e Falso Documentale Via Tuscolana 1548 00173 Roma</p>	<p>In caso di dubbio si prega di contattare il locale ufficio di polizia.</p>	
<p>LTU LIETUVOS RESPUBLIKA</p>		<p>08.00 - 17.00 EET</p>	<p>State Border Guard Service - Border Guard School - Forensic Examination Unit</p>	<p>sbgs.docucentre@vrm.lt Tel + FAX: +370 5 232 51 54</p>	<p>Tel.: +370 5 219 82 22</p>
<p>LUX GRAND-DUCHÉ DE LUXEMBOURG</p>		<p>09.00 - 11.30 + 13.00 - 16.30 CET</p>	<p>Ministère des Affaires Etrangères et de l'Immigration - Bureau des passeports, Visas et Légalisations-</p>	<p>service.passeports@mae.etat.lu FAX: +352 220291</p>	<p>Tel.: +352 478 8300</p>

<p>LVA LATVIJAS REPUBLIKA</p>		<p>08.00 - 16.30 EET</p>	<p>Office of Citizenship and Migration Affairs - Identification Documents Department - Methodical Management Division (Pilsonības un migrācijas lietu pārvaldes - Pasu nodaļa) Čiekurkalna 1. līnija 1, k-3 Rīga LV-1026</p>	<p>marina.svinka@pmlp.gov.lv dace.kupce@pmlp.gov.lv</p>	
<p>MLT MALTA</p>		<p>07.30 - 17.30 CET Summer time: 07:15 - 14.00</p>	<p>National Document Examination Unit</p>	<p>doclab.police@gov.mt</p>	<p>Tel.: +356 2294 2729</p>
<p>NLD KONINKRIJK DER NEDERLANDEN</p>		<p>07:00 - 16:00 CET</p>	<p>Expertise Centre Identity Fraud and Documents Royal Marechaussee Schiphol - Ministry of Defense Postbus 90615 2509 LP Den Haag MPC 51 B</p>	<p>ECID.FADO@mindef.nl</p>	<p>Tel.: +31 20 603 97 83</p>

POL
RZECZPOSPOLITA
POLSKA



08:15
-
16:15
CET

Border Guard Headquarters
Forensic Laboratory of Border
Guard
ul. 17-go Stycznia 23
02-148 Warsaw

W razie wątpliwości należy
skontaktować się z miejscową
policją.

PRT
PORTUGAL



08.30
-
20.00
WET

Serviço de Estrangeiros e
Fronteiras
DCID-UCPAT

PRADO@sef.pt
FAX: +351 21 42 36 634

Tel.: +351 21 42 36 200

ROU
ROMÂNIA



08.00
-
16.00
EET

ID documents:

Ministry of Internal Affairs,
Directorate for Persons
Records and Databases
Management
Str.Obcina Mare nr. 2, sector 6
București

operator1.depabd@mai.gov.ro

FAX: +40 21 4134849

Tel.: +40 21 7463049

Other documents:

Ministry of Internal Affairs
General Inspectorate of
Romanian Border Police
Bd. Geniului, nr. 42 C, sector 6
București

d1.b1.igpf@mira.gov.ro

Tel.: +40 21 408 74 01

SVK
SLOVENSKÁ
REPUBLIKA



Bureau of Border and Foreign
Police of the Presidium of the
Police Force
Ružinovská 1/B
812 72 Bratislava

V prípade pochybností kontaktujte
svoj miestny policajný zbor.

oacd@minv.sk

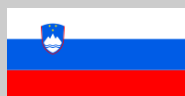
FAX: +421 9610 59 115

FAX: +421 9610 59 074

Tel.: +421 9610 50 726

Tel.: +421 9610 50 774

SVN
REPUBLIKA
SLOVENIJA



08.00
-
16.00
CET

Ministry of Interior Republic of
Slovenia
Stefanova ul. 2
1501 Ljubljana

gp.mnz@gov.si

Tel.: +386 1 428 40 00

SWE -
SVERIGE



Police Authority
National Operations
Department - Border Policing
Section
PO Box 122 56
102 26 Stockholm

Om tveksamhet råder vänligen
kontakta närmaste polisstation.
utl-cge.rkp@polisen.se

* * *

CHE

CONFÉDÉRATION
SUISSE / SCHWEIZ /
SVIZZERA /
SVIZRA /
SWITZERLAND



08.00
-
16.30
CET

Bundesamt für Polizei fedpol
Document Authentication
Domain (ADoc)
Nussbaumstrasse 29
3003 Bern

adoc@fedpol.admin.ch

FAX: +41 58 46 41 410

Tel.: +41 58 46 48 700

ISL

ÍSLAND /
ICELAND /
ISLANDE



05.30
-
17.30
WET

Document Center - Borderpolice
at Keflavik Airport -
Brekkestíg 39
260 Reykjanesbæ

LSS.docu@police.is

Tel.: +354 444 2200

NOR

NORGE /
NOREG /
NORWAY



Please contact your local police.

LIE
FÜRSTENTUM
LIECHTENSTEIN



Landespolizei Kriminalpolizei -
Kommissariat Kriminaltechnik
Gewerbeweg 4
9490 Vaduz

helen.saxer@llv.li

Tel.: +354 420 182

FAX: +354 425 0952

* * *

Neighbouring countries

MDA
REPUBLICA
MOLDOVA



08.00
-
17.00
EET

Ministry of Internal Affairs of the
Republic of Moldova,
Department of the Border Police,
Document Expertise Directorate

MD 2012, mun. Chişină, str.
Petricani 19

docsec@border.gov.md

Tel.: +373 22 259 634

UKR
УКРАЇНА /
UKRAINE



State Migration Service of Ukraine

relations@dmsu.gov.ua

shpak@dmsu.gov.ua

+ 38 044 279 05 31