



Council of the  
European Union

Brussels, 1 February 2019  
(OR. en)

5952/19

FAUXDOC 7  
COMIX 55

**NOTE**

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From:	General Secretariat of the Council
To:	Delegations
No. prev. doc.:	7398/2/18 REV 2 FAUXDOC 17 COMIX 147
Subject:	List of national contact points available to the general public for information on identity and travel documents

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Delegations will find attached the revised list of national contact points available to the general public (via <http://www.consilium.europa.eu/prado/en/prado-contacts.html>) for information on identity and travel documents.

*Participating countries*

[AUT - Österreich](#)

[BEL - België / Belgique / Belgien](#)

[BGR - България](#)

[CYP - Κύπρος](#)

[CZE - Česko](#)

[DEU - Deutschland](#)

[DNK - Danmark](#)

[EST - Eesti](#)

[ESP - España](#)

[FIN - Suomi ♦ Finland](#)

[FRA - France](#)

[GBR - United Kingdom](#)

[GRC - Ελλάς](#)

[HRV - Hrvatska](#)

[HUN - Magyarország](#)

[IRL - Éire / Ireland](#)

[ITA - Italia](#)

[LTU - Lietuva](#)

[LUX - Luxembourg / Luxemburg](#)

[LVA - Latvija](#)

[MLT - Malta](#)

[NLD - Nederland](#)

[POL - Polska](#)

[PRT - Portugal](#)

[ROU - România](#)

[SVK - Slovensko](#)

[SVN - Slovenija](#)

[SWE - Sverige](#)

[CHE - Schweiz / Suisse / Svizzera](#)

[ISL - Ísland](#)

[NOR - Norge](#)

\* \* \*

*Associated Schengen country, not participating*

[LIE - Liechtenstein](#)

\* \* \*

*Neighbouring countries*

[MDA - Moldova](#)

[UKR - Україна / Ukraine](#)

**AUT**  
REPUBLIK  
ÖSTERREICH



08.00  
-  
16.00  
CET

Bundesministerium für Inneres  
Herrengasse 7  
Postfach 100  
1014 Wien

[post@bmi.gv.at](mailto:post@bmi.gv.at)

**BEL**  
ROYAUME DE  
BELGIQUE /  
KONINKRIJK BELGIË /  
KÖNIGREICH  
BELGIEN



*Document numbers - ID  
documents:*

FOD Binnenlandse Zaken -  
Instellingen en Bevolking -  
Rijksregister \* SPF Intérieur -  
Institutions et Population -  
Registre National  
Park Atrium, Rue des colonies  
/ Koloniënstraat 11  
1000 Bruxelles / Brussel

[info@checkdoc.be](mailto:info@checkdoc.be)

<https://www.checkdoc.be/>

*Travel documents (passports):*

Federale Overheidsdienst  
Buitenlandse Zaken - Dienst  
reis- en identiteitsdocumenten  
\* Service public fédéral  
Affaires étrangères - Service  
documents de voyage et  
d'identité  
Rue des Petits Carmes /  
Karmelietenstraat 15  
1000 Bruxelles / Brussel

[paspoort@diplobel.fed.be](mailto:paspoort@diplobel.fed.be)

[passeport@diplobel.fed.be](mailto:passeport@diplobel.fed.be)

Tel.: +32 2 501 81 11

FAX: +32.2.507 89 58

**BGR**  
РЕПУБЛИКА  
БЪЛГАРИЯ /  
REPUBLIC OF  
BULGARIA



08.30  
-  
17.30  
EET

Ministry of Interior  
Identity Documents Directorate  
48, Maria Luiza Blvd.  
1202 Sofia

[int.151@mvr.bg](mailto:int.151@mvr.bg)

Tel.: +359 2 982 39 94

**CYP**  
ΚΥΠΡΙΑΚΗ  
ΔΗΜΟΚΡΑΤΙΑ /  
KIBRIS CUMHURİYETİ  
/  
REPUBLIC OF  
CYPRUS



Cyprus Police  
Forensic Document  
Examination Laboratory  
Criminalistic Services  
Department  
1478 Nicosia

[cs.registry@police.gov.cy](mailto:cs.registry@police.gov.cy)

FAX: +357 2 280 86 09

Tel.: +357 2 280 84 26  
+ 357 2 280 83 66

Σε αμφίβολες περιπτώσεις, να  
αποτείνεστε στο τοπικό σας  
αστυνομικό τμήμα.

**CZE**  
ČESKÁ REPUBLIKA



07.30  
-  
16.00  
CET

Directorate of Alien Police  
Forgery Section  
Olšanská 2  
130 51 Prague 3

V případě pochybností se obraťte na  
místní policejní služebnu.

**DEU**  
BUNDESREPUBLIK  
DEUTSCHLAND



Mon-  
Thu  
07.00  
-  
17.00  
Fri  
07.00  
-  
15.00  
CET

Bundespolizeipräsidium  
Referat 33  
Heinrich-Mann-Allee 103  
14473 Potsdam

[bpolp@polizei.bund.de](mailto:bpolp@polizei.bund.de)

FAX: +49 331 97997 1010

Tel.: +49 331 979 970

Hotline der Bundespolizei für alle  
Fälle:

+49 800 6 888 000

In konkreten Zweifelsfällen wenden  
Sie sich bitte an Ihre örtliche  
Polizeidienststelle. Notruf 110.

**DNK**  
DANMARK



The National Commissioner of  
the Danish Police, National  
Forensic Services, Questioned  
Documents Units

I tvivlstilfælde kontaktes det lokale  
politi.

Polititorvet 14  
DK- 1780 København V

**ESP**  
ESPAÑA



09.00  
-  
21.00  
CET

COMISARÍA GENERAL DE  
EXTRANJERÍA Y  
FRONTERAS  
Calle General Pardiñas 90  
BIS°  
28006 Madrid

En caso de duda, dirijase a las  
autoridades policiales locales.

**FIN**  
SUOMI ♦ FINLAND



07.00 Border Guard - Gulf of Finland  
Coast Guard District, Helsinki  
-  
24.00 Border Control Unit /  
EET Document Examination

PO Box 12  
01531 Vantaa

[docu@raja.fi](mailto:docu@raja.fi)

FAX: +358 295 411 545

Tel.: +358 295 426 650

**EST**  
EESTI



08.00 Police and Border Guard  
Board - Intelligence  
-  
17.00 Management Bureau,  
EET Intelligence Analysis Division

Pärnu Mnt. 139  
15060 Tallinn

[pass@politsei.ee](mailto:pass@politsei.ee)

Kahtluse korral pöörduge palun oma  
kohaliku politseiasutuse poole.

Tel.: + 372 614 9198

+ 372 614 9147

**FRA**  
RÉPUBLIQUE  
FRANÇAISE



09:00 Ministère de l'Intérieur,  
Direction Centrale de la Police  
-  
18:00 Aux Frontières - DEFDI -  
CET Division de l'Expertise en  
Fraude Documentaire et à  
l'Identité  
27, cours des Petites Ecuries  
77185 Lognes

[dcpaf-defdi-  
expertise@interieur.gouv.fr](mailto:dcpaf-defdi-expertise@interieur.gouv.fr)

En cas de doute, veuillez contacter le  
bureau de police le plus proche.

Tel.: +33 1 60 37 17 61

**GBR**  
UNITED KINGDOM OF  
GREAT BRITAIN AND  
NORTHERN IRELAND



Local Police  
or  
UK Border Agency  
Enforcement Offices

In case of doubt please contact your  
local police.

**GRC**  
ΕΛΛΗΝΙΚΗ  
ΔΗΜΟΚΡΑΤΙΑ



07.30 Hellenic Police Headquarters  
- Forensic Science Division  
15.00 Counterfeit and Forgery  
EET Section  
Antigonis Str. 2-6 & Leoforos  
Athinon  
10442 Athens

[forgelab@astynomia.gr](mailto:forgelab@astynomia.gr)

FAX: +30 210 5103 261

Tel.: +30 210 5103 268

+30 210 5103 249

**HRV**  
REPUBLIKA  
HRVATSKA



08.00 Ministry of Interior  
- General Police Directorate  
16.00 Forensic Science Centre „Ivan  
CET Vucetic“  
Ilica 335  
10 000 Zagreb

FAX: + 385 1 37 88 051

Tel.: +385 1 37 88 165

**HUN**  
MAGYARORSZÁG



07.30 Országos Rendőr-  
- főkapitányság  
16.00 Rendészeti Főigazgatóság  
CET Határrendészeti Főosztály  
Documentációs Osztály

[dokumentacio@orfk.police.hu](mailto:dokumentacio@orfk.police.hu)

FAX: +36 1 4435 452

Tel.: +36 1 4435 447

**IRL**  
ÉIRE / IRELAND



09.00 Garda National Immigration  
- Bureau  
17.00 13-14 Burgh Quay  
WET Dublin 2  
(GMT)

[GNIB\\_DV@garda.ie](mailto:GNIB_DV@garda.ie)

Tel.: +353 1 666 9100

<p><b>ITA</b> REPUBBLICA ITALIANA</p> 	<p>08.00 Direzione Centrale Anticrimine - Servizio Polizia Scientifica, 14.00 Divisione II Sezione III, Identità + Grafica e Falso Documentale 15:00 - 18:00 Via Tuscolana 1548 CET 00173 Roma</p>	<p>In caso di dubbio si prega di contattare il locale ufficio di polizia.</p>
<p><b>LTU</b> LIETUVOS RESPUBLIKA</p> 	<p>08.00 - State Border Guard Service - 17.00 Border Guard School - EET Forensic Examination Unit 00.00 - State Border Guard Service National Coordination Center 24.00</p>	<p><a href="mailto:sbgs.docucentre@vrm.lt">sbgs.docucentre@vrm.lt</a> Tel.: +370 5 219 82 22 Tel + FAX: +370 5 232 51 54 <a href="mailto:vilnius.vsat.ob@vsat.vrm.lt">vilnius.vsat.ob@vsat.vrm.lt</a> Tel.: +370 5 271 93 05 FAX: +370 5 271 93 06</p>
<p><b>LUX</b> GRAND-DUCHÉ DE LUXEMBOURG</p> 	<p>09.00 - 11.30 Ministère des Affaires + Etrangères et de l'Immigration 13.00 - Bureau des - passeports, Visas et Légalisations- 16.30 CET</p>	<p><a href="mailto:service.passeports@mae.etat.lu">service.passeports@mae.etat.lu</a> Tel.: +352 478 8300 FAX: +352 220291</p>

**LVA**  
LATVIJAS REPUBLIKA



08.00  
-  
16.30  
EET

Office of Citizenship and  
Migration Affairs -  
Identification Documents  
Department - Methodical  
Management Division  
(Pilsonības un migrācijas lietu  
pārvaldes - Pasu nodaļa)  
Čiekurkalna 1. līnija 1, k-3  
Rīga LV-1026

[marina.svinka@pmlp.gov.lv](mailto:marina.svinka@pmlp.gov.lv)

[dace.kupce@pmlp.gov.lv](mailto:dace.kupce@pmlp.gov.lv)

**MLT**  
MALTA



07.30  
-  
17.30  
CET  
Sum-  
mer  
time:  
07:15  
-  
14.00

National Document  
Examination Unit

[doclab.police@gov.mt](mailto:doclab.police@gov.mt)

Tel.: +356 2294 2729

**NLD**  
KONINKRIJK DER  
NEDERLANDEN



07:00  
-  
16:00  
CET

Expertise Centre Identity  
Fraud and Documents  
Royal Marechaussee Schiphol  
- Ministry of Defense

[ECID.FADO@mindef.nl](mailto:ECID.FADO@mindef.nl)

FAX: +31 20 603 9752

Tel.: +31 20 603 97 83

**POL**  
RZECZPOSPOLITA  
POLSKA



08:15  
-  
16:15  
CET

Border Guard Headquarters  
Forensic Laboratory of Border  
Guard

ul. Komitetu Obrony  
Robotników 23  
02-145 Warsaw

W razie wątpliwości należy  
skontaktować się z miejscową  
policją.

**PRT**  
PORTUGAL



08.30  
-  
20.00  
WET

Serviço de Estrangeiros e  
Fronteiras  
DCID-UCPAT

[PRADO@sef.pt](mailto:PRADO@sef.pt)

FAX: +351 21 42 36 634

Tel.: +351 21 42 36 200

**ROU**  
ROMÂNIA



08.00  
-  
16.00  
EET

ID documents:

Ministry of Internal Affairs,  
Directorate for Persons  
Records and Databases  
Management

[operator1.depabd@mai.gov.ro](mailto:operator1.depabd@mai.gov.ro)

Tel.: +40 21 7463049

FAX: +40 21 4134849

Str.Obcina Mare nr. 2, sector 6  
București

Other documents:

Ministry of Internal Affairs  
General Inspectorate of  
Romanian Border Police

[d1.b1.igpf@mira.gov.ro](mailto:d1.b1.igpf@mira.gov.ro)

Tel.: +40 21 408 74 01

Bd. Geniului, nr. 42 C, sector 6  
București

**SVK**  
SLOVENSKÁ  
REPUBLIKA



Bureau of Border and Foreign  
Police of the Presidium of the  
Police Force

V prípade pochybností kontaktujte  
svoj miestny policajný zbor.

Tel.: +421 9610 50 726

Tel.: +421 9610 50 774

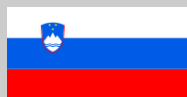
[oacd@minv.sk](mailto:oacd@minv.sk)

Ružinovská 1/B  
812 72 Bratislava

FAX: +421 9610 59 115

FAX: +421 9610 59 074

**SVN**  
REPUBLIKA  
SLOVENIJA



08.00 Ministry of Interior Republic of  
- Slovenia  
16.00  
CET Stefanova ul. 2  
1501 Ljubljana

[gp.mnz@gov.si](mailto:gp.mnz@gov.si)

Tel.: +386 1 428 40 00

**SWE -**  
SVERIGE



Police Authority  
National Operations  
Department - Border Policing  
Section

Om tveksamhet råder vänligen  
kontakta närmaste polisstation.

[utl-cge.rkp@polisen.se](mailto:utl-cge.rkp@polisen.se)

PO Box 122 56  
102 26 Stockholm

\* \* \*

**CHE**  
CONFÉDÉRATION  
SUISSE / SCHWEIZ /  
SVIZZERA /  
SVIZRA /  
SWITZERLAND



08.00 Bundesamt für Polizei fedpol  
- Document Authentication  
16.30 Domain (ADoc)  
CET Nussbaumstrasse 29  
3003 Bern

[adoc@fedpol.admin.ch](mailto:adoc@fedpol.admin.ch)

FAX: +41 58 46 41 410

Tel.: +41 58 46 48 700

**ISL**  
ÍSLAND /  
ICELAND /  
ISLANDE



05.30  
-  
17.30  
WET

Document Center - Borderpolice  
at Keflavik Airport -

[LSS.docu@police.is](mailto:LSS.docu@police.is)

Tel.: +354 444 2200

Brekkustíg 39  
260 Reykjanesbæ

**NOR**  
NORGE /  
NOREG /  
NORWAY



Please contact your local police.

**LIE**  
FÜRSTENTUM  
LIECHTENSTEIN



Landespolizei Kriminalpolizei -  
Kommissariat Kriminaltechnik

[helen.saxer@lv.li](mailto:helen.saxer@lv.li)

Tel.: +354 420 182

Gewerbeweg 4  
9490 Vaduz

FAX: +354 425 0952

\* \* \*

## Neighbouring countries

<b>MDA</b> REPUBLICA MOLDOVA		08.00 - 17.00 EET	Ministry of Internal Affairs of the Republic of Moldova, Department of the Border Police, Document Expertise Directorate  MD 2012, mun. Chişină, str. Petricani 19	<a href="mailto:docsec@border.gov.md">docsec@border.gov.md</a>	Tel.: +373 22 259 634
<b>UKR</b> УКРАЇНА / UKRAINE			State Migration Service of Ukraine	<a href="mailto:relations@dmsu.gov.ua">relations@dmsu.gov.ua</a> <a href="mailto:shpak@dmsu.gov.ua">shpak@dmsu.gov.ua</a>	+ 38 044 279 05 31