



Council of the
European Union

Brussels, 19 February 2021
(OR. en)

5069/1/21
REV 1

FAUXDOC 4
COMIX 9

NOTE

From:	General Secretariat of the Council
To:	Delegations
No. prev. doc.:	5069/21
Subject:	List of national contact points available to the general public for information on identity and travel documents

Delegations will find attached the revised list of national contact points available to the general public (via <http://www.consilium.europa.eu/prado/en/prado-contacts.html>) for information on identity and travel documents.

Please provide missing and updated information to helpline.PRADO@consilium.europa.eu.

1. Participating countries

- 2. **AUT - Österreich**
- 3. **BEL - België / Belgique / Belgien**
- 4. **BGR - България**
- 5. **CYP - Κύπρος**
- 6. **CZE - Česko**
- 7. **DEU - Deutschland**
- 8. **DNK - Danmark**
- 9. **EST - Eesti**
- 10. **ESP - España**
- 11. **FIN - Suomi**
- 12. **FRA - France**
- 13. **GRC - Ελλάς**
- 14. **HRV - Hrvatska**

- 15. **HUN - Magyarország**
- 16. **IRL - Éire / Ireland**
- 17. **ITA - Italia**
- 18. **LTU - Lietuva**
- 19. **LUX - Luxembourg**
- 20. **LVA - Latvija**
- 21. **MLT - Malta**
- 22. **NLD - Nederland**
- 23. **POL - Polska**
- 24. **PRT - Portugal**
- 25. **ROU - România**
- 26. **SVK - Slovensko**
- 27. **SVN - Slovenija**
- 28. **SWE - Sverige**
- 29. *

- 30. **CHE - Schweiz / Suisse / Svizzera**
- 31. **ISL - Ísland**
- 32. **NOR - Norge / Noreg**
- 33. * * *

34. Associated Schengen country, not participating

- 35. **LIE - Liechtenstein**
- * * *

36.

37. Neighbouring countries

- 38. **MDA - Moldova**
- 39. **UKR - Україна / Ukraine**

AUT
REPUBLIK
ÖSTERREICH



08.00 Bundesministerium für Inneres
- Herrengasse 7
16.00 Postfach 100
CET 1014 Wien, Austria

post@bmi.gv.at

BEL
ROYAUME DE
BELGIQUE /
KONINKRIJK BELGIË /
KÖNIGREICH
BELGIEN



Document numbers - ID documents:

FOD Binnenlandse Zaken -
Instellingen en Bevolking -
Rijksregister * SPF Intérieur -
Institutions et Population -
Registre National
Park Atrium, Rue des colonies
/ Kolonienstraat 11
1000 Bruxelles / Brussel

info@checkdoc.be

<https://www.checkdoc.be/>

Travel documents (passports):

Federale Overheidsdienst
Buitenlandse Zaken - Dienst
reis- en identiteitsdocumenten
* Service public fédéral
Affaires étrangères - Service
documents de voyage et
d'identité
Rue des Petits Carmes /
Karmelietenstraat 15
1000 Bruxelles / Brussel,
Belgium

paspoort@diplobel.fed.be

Tel.: +32 2 501 81 11

passeport@diplobel.fed.be

FAX: +32.2.507 89 58





BGR
РЕПУБЛИКА
БЪЛГАРИЯ /
REPUBLIC OF
BULGARIA




08.30 Ministry of Interior
- Identity Documents Directorate
17.30 48, Maria Luiza Blvd.
EET 1202 Sofia, Bulgaria

int.151@mvr.bg

Tel.: +359 2 982 39 94

<p>CYP ΚΥΠΡΙΑΚΗ ΔΗΜΟΚΡΑΤΙΑ / KIBRIS CUMHURİYETİ</p>		<p>40. Cyprus Police Forensic Document Examination Laboratory Criminalistic Services Department 1478 Nicosia, Cyprus</p>	<p>cs.registry@police.gov.cy FAX: +357 2 280 86 09 Σε αμφίβολες περιπτώσεις, να αποτείνεστε στο τοπικό σας αστυνομικό τμήμα.</p>	<p>Tel.: +357 2 280 84 26 + 357 2 280 83 66</p>
<p>CZE ČESKÁ REPUBLIKA</p>		<p>07.30 - 16.00 CET Directorate of Foreign Police Service, National Centre for Documents Examination Olšanská 2 130 51 Prague 3, Czechia</p>	<p>rscp.doklady@pcr.cz scp.r.sekret.od@pcr.cz FAX: +420 974 841 038 V případě pochybností se obraťte na místní policejní služebnu.</p>	<p>Tel.: +420 974 841 324</p>
<p>DEU BUNDESREPUBLIK DEUTSCHLAND</p>		<p>Mon-Thu 07.00 - 17.00 Fri 07.00 - 15.00 CET Bundespolizeipräsidium Referat 33 Heinrich-Mann-Allee 103 14473 Potsdam, Germany</p>	<p>bpolp@polizei.bund.de FAX: +49 331 97997 1010 Hotline der Bundespolizei für alle Fälle: In konkreten Zweifelsfällen wenden Sie sich bitte an Ihre örtliche Polizeidienststelle Notruf 110.</p>	<p>Tel.: +49 331 979 970 +49 800 6 888 000</p>
<p>DNK DANMARK + FÆRØERNE / FØROYAR + GRØNLAND / KALAALLIT NUNAAT</p>		<p>Danish National Police Department for International Communication Ejby Industrivej 125 – 135 DK-2600 Glostrup, Denmark</p>	<p>I tvivlstilfælde kontaktes det lokale politi.</p>	

ESP ESPAÑA		09.00 - 21.00 CET	COMISARÍA GENERAL DE EXTRANJERÍA Y FRONTERAS Calle General Pardiñas 90 BIS° 28006 Madrid, Spain	En caso de duda, diríjase a las autoridades policiales locales.
EST EESTI		08.00 - 17.00 EET	Police and Border Guard Board - Intelligence Management Bureau, Intelligence Analysis Division Pärnu Mnt. 139 15060 Tallinn, Estonia	pass@politsei.ee Kahtluse korral pöörduge palun oma kohaliku politseiasutuse poole. Tel.: + 372 614 9198 + 372 614 9147
FIN SUOMI		07.00 - 24.00 EET	Border Guard - Gulf of Finland Coast Guard District, Helsinki Border Control Unit / Document Examination PO Box 12 01531 Vantaa, Finland	docu@raja.fi FAX: +358 295 411 545 Tel.: +358 295 426 650
FRA RÉPUBLIQUE FRANÇAISE		09:00 - 18:00 CET	Ministère de l'Intérieur, Direction Centrale de la Police Aux Frontières - DEFDI - Division de l'Expertise en Fraude Documentaire et à l'Identité 27, cours des Petites Ecuries 77185 Lognes, France	dcpaf-defdi- expertise@interieur.gouv.fr En cas de doute, veuillez contacter le bureau de police le plus proche. Tel.: +33 1 60 37 17 61

<p>GRC ΕΛΛΗΝΙΚΗ ΔΗΜΟΚΡΑΤΙΑ</p>		<p>07.30 - 15.00 EET</p>	<p>Hellenic Police Headquarters, Forensic Science Division - Counterfeit and Forgery Section Αρχηγείο Ελληνικής Αστυνομίας, Διεύθυνση Εγκληματολογικών Ερευνών - Εργαστήριο Διερεύνησης Παραχάραξης Κιβδηλείας και Πλαστότητας Εντύπων και Αξιών Antigonis Str. 2-6 & Leoforos Athinon 10442 Athens, Greece</p>	<p>forgelab@astynomia.gr FAX: +30 210 5103 261</p>	<p>Tel.: +30 210 5103 268 +30 210 5103 249</p>
<p>HRV REPUBLIKA HRVATSKA</p>		<p>08.00 - 16.00 CET</p>	<p>Ministry of Interior General Police Directorate Forensic Science Centre „Ivan Vucetic“ Ilica 335 10 000 Zagreb, Croatia</p>	<p>FAX: + 385 1 37 88 051</p>	<p>Tel.: +385 1 37 88 165</p>
<p>HUN MAGYARORSZÁG</p>		<p>07.30 - 16.00 CET</p>	<p>Országos Rendőr- főkapitányság Rendészeti Főigazgatóság Határrendészeti Főosztály Documentációs Osztály</p>	<p>dokumentacio@orfk.police.hu</p>	<p>Tel.: +36 1 4435 447</p>
<p>IRL ÉIRE / IRELAND</p>		<p>09.00 - 17.00 WET (GMT)</p>	<p>Garda National Immigration Bureau 13-14 Burgh Quay Dublin 2, Ireland</p>	<p>GNIB_DV@garda.ie</p>	<p>Tel.: +353 1 666 9100</p>

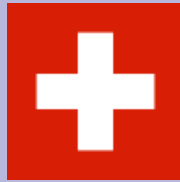
<p>ITA REPUBBLICA ITALIANA</p>		<p>08.00 - 14.00 + 15:00 - 18:00 CET</p>	<p>Direzione Centrale Anticrimine Servizio Polizia Scientifica, Divisione II Sezione III, Identità Grafica e Falso Documentale Via Tuscolana 1548 00173 Roma, Italy</p>	<p>In caso di dubbio si prega di contattare il locale ufficio di polizia.</p>
<p>LTU LIETUVOS RESPUBLIKA</p>		<p>08.00 - 17.00 EET 24/7</p>	<p>State Border Guard Service Criminal Investigation Board, Forensic Science Unit State Border Guard Service National Coordination Center</p>	<p>sbgs.docucentre@vrm.lt Tel.: +370 5 219 8222 vilnius.vsat.ob@vsat.vrm.lt FAX: +370 5 271 9306 Tel.: +370 5 271 9305</p>
<p>LUX GRAND-DUCHÉ DE LUXEMBOURG</p>		<p>09.00 - 11.30 + 13.00 - 16.30 CET</p>	<p>Ministère des Affaires Etrangères et de l'Immigration - Bureau des passeports, Visas et Légalisations</p>	<p>service.passeports@mae.etat.lu Tel.: +352 478 8300</p>
<p>LVA LATVIJAS RESPUBLIKA</p>		<p>08.00 - 16.30 EET</p>	<p>Office of Citizenship and Migration Affairs - Identification Documents Department (Pilsonības un migrācijas lietu pārvaldes - Pasu nodaļa) Čiekurkalna 1. līnija 1, k-5 Rīga LV-1026, Latvia</p>	<p>marina.svinka@pmlp.gov.lv dace.kupce@pmlp.gov.lv</p>

MLT MALTA		07.30 - 17.30 CET Summer time: 07:15 - 14.00	National Document Examination Unit	doclab.police@gov.mt	Tel.: +356 2294 2729
NLD KONINKRIJK DER NEDERLANDEN		07:00 - 16:00 CET	Expertise Centre Identity Fraud and Documents Royal Marechaussee Schiphol - Ministry of Defense Postbus 90615 2509 LP Den Haag MPC 51 B, Netherlands	ECID.FADO@mindef.nl	Tel.: +31 20 603 97 83
POL RZECZPOSPOLITAPO LSKA		08:15 - 16:15 CET	Border Guard Headquarters Forensic Laboratory of Border Guard ul. Komitetu Obrony Robotników 23, 02-148 Warsaw, Poland	W razie wątpliwości należy skontaktować się z miejscową policją.	
PRT PORTUGAL		08.30 - 20.00 WET	Serviço de Estrangeiros e Fronteiras DCID-UCPAT	PRADO@sef.pt	Tel.: +351 214 236 200

ROU ROMÂNIA		08.00 - 16.00 EET	<u><i>ID documents:</i></u> Ministry of Internal Affairs, Directorate for Persons Records and Databases Management Str.Obcina Mare nr. 2, sector 6 București, Romania	operator1.depabd@mai.gov.ro	Tel.: +40 21 440 2440 - extension 25230	
			<u><i>Other documents:</i></u> Ministry of Internal Affairs General Inspectorate of Romanian Border Police Bd. Geniului, nr. 42 C, sector 6 București, Romania	d1.b1.igpf@mai.gov.ro	Tel.: +40 21 408 7401	
SVK SLOVENSKÁ REPUBLIKA				Bureau of Border and Foreign Police of the Presidium of the Police Force Ružinovská 1/B 812 72 Bratislava, Slovakia	V prípade pochybností kontaktujte svoj miestny policajný zbor. oacd@minv.sk FAX: +421 9610 59 115 FAX: +421 9610 59 074	Tel.: +421 9610 50 726 Tel.: +421 9610 50 774
SVN REPUBLIKA SLOVENIJA		08.00 - 16.00 CET	Ministry of Interior Republic of Slovenia Stefanova ul. 2 1501 Ljubljana, Slovenia	gp.mnz@gov.si	Tel.: +386 1 428 40 00	
SWE - SVERIGE				Police Authority National Operations Department (NOA) - Border Policing Section Kv. Kronoberg 106 75 Stockholm, Sweden	Om tveksamhet råder vänligen kontakta närmaste polisstation.	granspolissektionen.noa@polisen.se

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CHE
CONFÉDÉRATION
SUISSE / SCHWEIZ /
SVIZZERA /
SVIZRA



08.00
-
16.30
CET

Bundesamt für Polizei fedpol
Document Authentication
Domain (ADoc)

Nussbaumstrasse 29
3003 Bern, Switzerland

adoc@fedpol.admin.ch
FAX: +41 58 46 41 410

Tel.: +41 58 46 48 700

ISL
ÍSLAND



05.30
-
17.30
WET

Document Center - Borderpolice
at Keflavik Airport -

Brekkuftíg 39
260 Reykjanesbæ, Iceland

LSS.docu@police.is

Tel.: +354 444 2200

NOR
KONGERIKET NORGE
/ KONGERIKET
NOREG / NORGGA
GONAGASRIIKA



Please contact your local police.

LIE
FÜRSTENTUM
LIECHTENSTEIN



Landespolizei Kriminalpolizei -
Kommissariat Kriminaltechnik

Gewerbeweg 4
9490 Vaduz, Liechtenstein

helen.saxer@lv.li
FAX: +354 425 0952

Tel.: +354 420 182

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Neighbouring countries

MDA REPUBLICA MOLDOVA		08.00 - 17.00 EET	Ministry of Internal Affairs of the Republic of Moldova, Department of the Border Police, Document Expertise Directorate MD 2012, mun. Chişină, str. Petricani 19, Moldova	docsec@border.gov.md	Tel.: +373 22 259 634
UKR УКРАЇНА / UKRAINE			State Migration Service of Ukraine	relations@dmsu.gov.ua shpak@dmsu.gov.ua	+ 38 044 279 05 31